Appendices

APPENDIX A

Sno-Isle Libraries Strategic Plan

VALUES
Our values are:
- Free and equal access to the library
- Freedom to seek, receive, and share information
- Power of community and culture
- Literacy and learning
- Stewardship of public resources
- Respect for individuals

PURPOSE
Our purpose is to create an informed citizenry by:
- Ensuring free and equal access to information and ideas
- Championing early literacy
- Supporting lifelong learning
- Providing space to think, meet, work, and create
  - Convening people for public discourse

CORE SERVICES
In keeping with our values and purpose, we will:
- Lend library materials at no direct cost to customers
- Offer expert information and research assistance
- Provide access to information and communication technologies
- Provide resources of value to our customers
- Present early literacy storytimes
- Maintain safe, welcoming public spaces
- Coordinate programs addressing community needs and interests
- Deliver library services where they are needed

STRATEGIC FOCUS
We will build:
- Literate Communities
  - Early literacy
  - Information and communication technologies literacy
- Economically Sound Communities
  - Entrepreneur/small business support
  - Workforce readiness
- Connected Communities
  - Resident/Library interaction
  - Civic engagement

SNO-ISLE LIBRARIES
2014 - 2016