

# Community Insights for Langley Library Remodel

*As of October 14, 2022*

**SNO-ISLE LIBRARIES**

# Introduction

The Langley Library is a nearly 100-year-old historical community treasure, situated at the gateway to the city. Passionate community members, including the Friends of the Langley Library, were instrumental in bringing a library to Langley in 1923 (with an addition built in 1980 and a second addition added in 1994). The 3,600-square-foot building is owned by the City of Langley, and Sno-Isle Libraries provides library services to our community.

In 2021, Sno-Isle Libraries was awarded a \$700,000 WA State Library Capital Improvement Grant to improve accessibility, preserve the historic nature of the building, and increase energy efficiency at the Langley Library. The Langley Library project proposal was evaluated by the State Dept of Commerce, WA State Dept of Archeology and Historic Preservation, and the WA State Legislature. This project was ranked by the evaluation committee as the 2<sup>nd</sup> highest priority public library capital project in Washington State.

## ***Connecting with the Community***

Customers and community members continue to share their insights about their vision of the library. Sno-Isle Libraries prioritizes engaging and listening to our community; it is a key value in every aspect of our work. Beginning early this spring, Sno-Isle Libraries and Langley Library staff have:

- conducted numerous small group conversations
- surveyed the community
- hosted a large community discussion
- posted an online feedback form
- engaged in conversations with hundreds of library customers in the building

Conversations throughout our community continue and will be added to future iterations of the appendix.

## **The most prevalent ideas (in alphabetical order) include:**

- Accessibility/ADA
- Accessible outdoor gathering space
- City archives and records storage
- Community gathering and meeting space
- Early learning
- Environmental stewardship
- Focused work areas (study rooms)
- Increased usable public space
- Multimodal access
- Preservation of the historic building
- Public safety

**Please see appendix for the full representation of community ideas, comments, and input to date.**

## ***About Sno-Isle Libraries / [sno-isle.org](http://sno-isle.org)***

Sno-Isle Libraries serves over 800,000 residents in Snohomish and Island counties through 23 community libraries, online services, and Library on Wheels. Whidbey Island customers connect with library services in Clinton, Langley, Freeland, Coupeville, and Oak Harbor.

# Focus Group Conversations

## How do you use your library?

- Find books that they want to read. Doesn't stay because there isn't a place to stay and sit and read.
- Browse. Not looking for anything in particular; just wander and browse. Come with parents to browse.
- Use the computers for the catalog only.
- Put lots of books on hold. Older and had cataract surgery. Likes large print and mp4 books more than CDs. Never sees the posters, walks right past them, would love to see them in a more visible place so people can actually engage with them. Grateful for eBooks when traveling and living abroad.
- Primarily do audiobooks, easy when driving around and more accessible. Uses some of the tech, computers, copies, scanner. No laptop at home, only a work laptop so uses library for personal use. Loves the book sale from the Friends. Uses Libby; used to it from other library systems.
- No longer visits the Clinton library; now does everything online. Gets eBooks and makes the text as big as possible. Goes back and forth between online and hard copies when doing educational reading. Can get pretty much everything she wants from the online library.
- Primarily digital use since Covid; new teen in the family that loves manga books. Before Covid the library was a hub; visited a lot in person, a place to actually see people casually. Works from home with no generator—uses public Wi-Fi and generator at library when the power is out. Critical for information and connection during power outages.
- Login and access information online, Kanopy, books on hold. Walk in and talk to the librarians, Taken grandchildren to storytime, sometimes go just to sit in the corner and quietly read the paper. Use the library when the weather is bad for charging devices and using the internet. Grandchildren use for research for reports at school. Online storytime with grandson living in Mexico.
- Use it for books and DVDs and to attend lectures on occasion pre-Covid.
- Extensive use of online tools. Use library tools in business workshops. Regular attendee of online craft and chat. Interested in events.

## What do you love about the Langley Library now?

- Books!
- Love the windows along the back wall to let in light and make the space comfortable.
- The children's section for little kids — would love to see comfortable sections for all ages.
- Love the staff.
- The ability to print.
- The garden and the beautiful view. Would hate to see the garden covered. Maintain plants and outdoor aesthetics.
- Home library is Freeland and doesn't go into Langley Library often.
- Library is beautiful and welcoming, love the staff- so helpful. Comfortable place to be. It's homey, a small-town library that still have everything. And it's so fast to get items ordered from other libraries. Everyone is very invested in that building.
- Ramp for accessibility
- Convenience of picking up holds

## What is missing in the current library for your everyday library use?

- Need a welcoming space for youth who want to just read. Just the one teen wall way over to the side is not welcoming to the youth.
- Not as accessible for teens who don't know what they want.
- Would love a suggested books section and social justice section to allow kids to browse more easily.
- Would love to see books that help people with dyslexia.
- Would love to see jobs for teens to help out in the library.
- Need a way to promote resources and inform the community about all the things you can do at the library, like laptop checkouts, board, marketing, not necessarily email. Something visual and eye catching for folks to see when they come inside.
- A schematic that tells you where books are shelved. It would help to know where everything is.
- Public meeting space (echoed by all members of the group).
- A place to attend online meetings privately, for groups and for individuals.
- Space for large meetings, zoom calls, meeting in small groups, focus space for people to use. An accessible space that is not a church is really necessary in the community.
- Accessibility for all bodies: chairs without arms, accessible parking spots, not a lot of stairs, chairs that are higher to easily get in and out of.
- Wish there were more comfortable sitting places.
- Two accessible bathrooms. Grab bars on opposite sides in each restroom to be accessible.
- Enough computers to easily use throughout the week.
- Workspaces: desk, privacy, quiet for individuals and small groups.
- Community meeting space: a casual, comfortable space to meet in a larger group.
- Natural light as much as possible and beauty outside the window.
- *Could we raise money for the library by naming a meeting space after someone?*
- Don't forget about the children. Will there be a welcoming kids' section in the library? How do we support children and youth in the library?
- Think more about teens. Gaming as an entry point to the library for teens. Do more to pique their interest.
- Interested in a gaming space/flexible space that can be scheduled as gaming for teens with different consoles for them to try.
- A book club for YA. Read a book then watch the movie. Think about gaming groups for adults as well: Rummikub, backgammon, etc.
- Need a warm, safe place for unhoused kids and teens. People come to the library because it is warm and safe. Assess open hours to make sure youth have a place to go.
- "You have to meet people where they are before you can take them where they need to go"
- Would love to see a promotion of anti-racism learning for white people. Support that with programming like book clubs and speakers.
- Need a place for people to talk about anti-racism. The work needs to be explicit and communal. The library should provide a space where talking about race is normal and active. Remember that everyone should be involved in these conversations: adults, youth, white people, BIPOC folks.
- It would be nice to have a meeting area. Flexibility of the space is not great, needs more space for events. People have had to leave events because there's not enough space. Children's area physical layout is not great, could be improved. Small workstations and a meeting room would be great. Love the idea of having meeting space for book clubs. Space for people to do interviews. Soundproofing, small phone

booth-sized area for doing private work. Use the library to escape the hubbub of the house, so something of a sanctuary, private space would be great.

- Antiracist books
- Longer hours
- More diversity in book selection (authors of color, queer authors)
- Own voices books
- Private nooks with chargers and computers
- Childcare area

### **What makes Langley a great place in which to live and work?**

- It's pretty, small-town-on-the-water feel, beautiful view. One of the more walkable communities on the island. Can do all your errands in town. Run into people you know all over town, fun to have chats. Everyone knows your name, a morale booster.

### **What makes the Langley community unique that we should be sure to reflect in our planning?**

- Age. There are a lot of older folks living in Langley. Think about how they use the library. Would be nice if the library reflected the diversity of the community—it's a myth that Langley is not diverse and would hate to see that prevail in the library. Diversity reflected both currently and historically. Potentially reflecting the diversity of the community through art like libraries and paintings.
- Langley is unusual in having a commitment to dismantle systemic racism and would love to have that reflected in the library in the books that are available, the art on the wall, support of DSR's work [Dismantling System Racism Advisory Group], alignment with the city commitment to dismantling racism in a meaningful way.
- People are really interested in art, artists community. Gardens. Rabbits.
- Langley and South Whidbey have many social support organizations but there is not really a hub for all the resources. Give space designated for community resources and be a hub of information for those resources. Have a place where resources are posted. Have a social worker on shift.
- Langley cares about climate justice.
- Langley has the highest average age on the island, affects mobility and access. Accessibility is very important. Can the library reach out to the diverse communities that live here but aren't often seen? Make the library a welcoming place for everybody. Make it a natural gathering place for kids and teens. Love the hotspot rental—definitely needed in a rural community.

### **What do you need for lifelong learning at your library?**

- Space for tutoring.
- Tool lending library, maybe collaborate with someone else in the community.
- Computer classes are major. Participant gets a lot of requests for Microsoft, email, etc. and they do not provide those types of classes.
- Relate programming to community needs (ex. Food resiliency, emergency preparedness).
- What does the community need to be resilient? - make programs that match those needs.
- Internet connection is huge, offer more opportunities for people to get connected.
- Librarians should have information on social services (food bank, housing, etc.).

### **What do you need to be most productive while working at your library?**

- Love the number of printed pages you get and remote printing.
- Need more outlets!
- Love the lending of chargers.
- A lot of people don't have home offices or quiet space in their home, so need a place to work without distraction.
- Would love resume, cover letters, job application classes.
- Love ILL (Inter Library Loan), maybe advertise it more.
- Regular customers need support and social aspect, practicalities for people who spend a lot of time there like water fountains, bathrooms.
- A study space with room for more than one person (for one-on-one tutors and Zoom calls).
- An isolated space for meetings and talking.
- Tables for schoolwork
- Charging stations
- Cables, outlets
- Lamps
- Headphones
- Appropriate ventilation/HVAC
- Consider resource management, i.e. a system for room booking

### **How would you use private spaces (meeting rooms, study rooms, programming space) in the new library space? What features or elements need to be included?**

- Tutoring
- As a classroom
- Hands-on training
- Skill building
- Tech workshops
- Round table to better facilitate communication
- Accessible chairs and tables
- Supplies (sharpies, pens, paper)
- White board
- Modular tables so space can be cleared out
- Gender neutral bathroom

### **What do you need to relax, play, and socialize at your library?**

- A place to play games with friends
- A place to watch movies
- A comfortable place to quietly read
- Need a section of comfortable seating. In the corners do little nooks, tucked away, where people can be comfortable and feel a little private. Bean bag chairs, cushions, sections between aisles for letting kids relax and hang out.
- Would love a private space where you can close a door to talk privately over a group project. Smaller rooms that are more comfortable for studying and working together. Maybe Japanese style sliding doors so you can enclose a space to be more private or let it be open.
- Would love an outdoor patio—space where you can be a little louder outside, or a front porch that is larger with seating.
- Would use a quiet space for reading, (some customers seek out the library as a space for quiet).

## **What could we do to make the library more accessible to all members of our community?**

- Make it more visually welcoming to diverse populations. Going into the library now, BIPOC folks do not see themselves.
- Maybe programming for BIPOC folks.
- Consulting from BIPOC folks on how to make the space more welcoming.
- Electronic device where you can pick and choose what you want to do to help people understand the resources available at the library—an interactive digital device that guides people through resources.
- A kiosk, like at McDonalds where you can “order” different resources.
- Space for watching movies. Should be scheduled for events specifically so that it doesn’t overwhelm the library.
- Think about the different kind of readers. Give people the resources without them having to ask. “I’m dyslexic, I’m a slow reader, etc.”
- Have somewhere where folks can sign up for services without assuming that they can do it on their own, e.g. talking book library, computer work.
- Think about the folks who don’t have internet, housing, devices.
- Artwork and posters. Keep things very visual and reflect a diverse community. Who is well known/who is up and coming? Have high schoolers, kids, participate in art projects that could be permanent or rotating fixtures. Have a rotating featured artist on display in the library. Would help people feel like it’s their library. Think about who is reflected in the art and on the walls.
- Have a wall that is a rotating mural/graffiti wall that gets painted over every month. Over the course of the month people can do what they want on the wall.
- The library can reach a lot of different people about societal issues. Would love to walk into the library and have every age, race, nationality to see themselves represented—maybe in a mural. Something to make everyone feel welcome and see themselves reflected.
- Do more to promote acceptance and celebration of diversity.
- Important to have a place where you can be online and be anonymous to search out resources.
- Let people know all the things they can actually do at the library-marketing.
- Extended hours – open until 7:00 p.m.
- Employee accessibility, align hours with Island Transit bus lines so staff can more easily utilize bus lines.
- Prominent bike rack that allows for locking the bike frame to the rack rather than just the front wheel.
- Section dedicated to community social justice education.

## **Anything Additional they want us to know?**

- DSR (Dismantling Systemic Racism Commission) may be interested in facilitating conversations on race. Need to figure out how to scale those kind of talks/self-study. Having their training professionally reviewed, want to roll it out on September 1st. Loved the library’s take on Juneteenth hard-copy binder at the library that they would love to see kept. Could potentially develop a program for the library, currently have a Zoom call that they staff once a month. Need a qualified facilitator for these conversations.
- Have a meeting space where people from various organizations are set up once a month and people can drop in and use those services.

- Make sure the space has enough room for larger bodies to move through easily. Widen the aisles. Don't make people squeeze through narrow spaces.
- Access that does not involve a staircase. Lifts and ramps.
- Design for the new climate reality-certified LEED buildings.
- What if there were less actual books in the library and more space for meetings? Let the library become a place where you pick up books on hold and read periodicals, less space for browsing. Currently books are taking up a lot of space and not sure how many people actually browse.
- Develop services and accessibility with regard to language, cultural identity, race – who are we representing with our collection? Keep EDI in mind with services, collection (recent Afghan and Ukrainian refugee families on South Whidbey) – library as a hub of education for refugee crisis; need for early learning child care is larger than what the current model can provide – co-location of programs is one solution

**Any hopes or dreams they have for a reimagined and updated library space?**

- A back patio would be a big hope.
- Have a mural on the inside or outside the library, similar to the recent mural at the community center. This could be a project or activity; community members could help paint it.
- Help for people getting their books published: how to get them into the library, resources for authors.
- Want it to remain beautiful, welcoming, and homey. Keep everything that is great about it now while adding all the other things that make it functional and practical.
- Gathering space for community members and non-profits who don't have a brick-and-mortar location. Having space to meet would help (up to 20 ppl); need in the community for individuals in community workspaces, work from home workers, remote workers – private meeting spaces; 0-5 population growing on South Whidbey – how can we meet the needs of that demographic? Ex homeschooling families

**What can they tell us about their community that will help us in designing the right library for them? What goals does the community have that the library can help support?**

- Participant's focus is on basic, essential needs right now as well as diversity and anti-racism. Participant works as a connector. Business resources, computer and tech education are all things that they are asked about frequently and could be supported by the library. Make sure to talk to diverse groups because we don't know what other people need.

**Imagine the renovation is complete, and the library is the talk of the town (in the best ways). What are people saying that would make you know the project was a success? What headline in the local paper/post on Facebook would make you proud?**

- How was the environmental impact handled?
- Well-functioning gathering space with all necessary tech (ex: hybrid Zoom meetings)
- Tech upgrades (desktops equipped with cameras, headphones, microphones)



**We are reviewing the input we have gathered, and design concepts are being considered. Would you like to continue to be a part of those conversations as we continue with the project?**

- Would love to be invited to the meeting when the architects share their design concept.
- Curious about the time commitment involved in future meetings.
- Concerned about conflicts with city council.
- Will reach out if they want to set up another group to look over design plans.
- All three are happy to continue being a part of the process! All expressed interest in remaining informed and being part of future conversations.
- Don't need to be involved with architectural plans, can be involved with community input piece.

**Who else do you recommend we talk to?**

- Reach out to BIPOC folks who depend on the library.
- Open communication with the community around the remodel.
- Lots of concern about how services can be accessed during the remodel.
- Talk more with coordinator.
- Will think of other folks who use the library regularly.
- RACE - Sarah McQueen - will check in on that and get back to us
- USL
- Readiness to Learn
- Mother Mentors Group
- Sarah Santosa
- Linda Ritter
- Citizens Against Domestic and Sexual Abuse (CADA) - might have suggestions for folks who need resources they're not comfortable asking about
- Whidbey Homeless Coalition
- Whidbey Island Nourishes
- USL developed Langley climate action committee. Moving the city toward zero waste, renewable energy. Can we put solar panels on the roof of the library? Add electric vehicle charging station in front of the library? Mitigate stormwater erosion issues? Can library collaborate with climate crisis action committee? Contact is Linda Irvine, current chair of the Climate Crisis Action Committee of the City of Langley
- Business community
- Chamber of Commerce
- South Whidbey Children's Center
- Waldorf School
- Weekdays Preschool
- Shauna Cauzey
- Little Lighthouse Preschool at Island Church of Whidbey  
<https://www.islandchurchofwhidbey.org/preschool>
- Gail at Readiness to Learn – try in August
- Mother Mentors

# Stakeholder Conversations

## **How do you use your library?**

- Online
- Don't use it. Wife requests books.

## **What do you love about the Langley Library now?**

- The programs, especially educational programs and those that tie into the zeitgeist. Suggests that library increase focus on programs that tie into community programs and events.
- Staff
- Openness
- Ability to move furniture around to use space for meetings
- Generator an asset to community during power outages
- Important to have copying/printing
- Staff friendliness and greeting of customers

## **What is missing in the current library for your everyday library use?**

- A meeting space, a conference room – there is nothing in Langley to fill this need in the community.

## **What makes Langley a great place in which to live and work?**

- The close-knit community, helpful neighbors, the rich history of art.
- Preserve feel of city and sense of “coming home” - small, village by the sea
- Friendly place
- Tourist economy
- Have lost key community businesses: hardware store, lumberyards, pharmacy, doctor's clinic, office of the records, funeral home
- Library could step into the role of community togetherness

## **What makes the Langley community unique that we should be sure to reflect in our planning?**

- Creative people – artists, craftspeople, restauranteurs

## **What do you need for lifelong learning at your library?**

- Bringing in people with skill sets and knowledge bases not found in the community (ex: visiting artists, craftspeople) for skill share workshops, podcasts, etc.

## **What do you need to be most productive while working at your library?**

- A meeting room, a private space (maybe, not top priority)
- Study rooms
- Classes on technology for older adults
- Adult education classes
- Meeting room

## **What do you need to relax, play, and socialize at your library?**

- A meeting space that can also be used for programs

## **What could we do to make the library more accessible to all members of our community?**

- Be cognizant of the aging population in Langley when planning the new library
- ADA compliance

- Services for seniors may be changes—how can the library fill the gaps?

**Do you have any hopes or dreams for a reimagined and updated library space?**

- A space that is comfortable and welcoming. Add the artistic flair of Langley into the building (ex: utilize the skills of local furniture makers, artists, craftspeople).
- Enhanced children’s space; ideally closed off/soundproofed.
- Enhanced perimeter lighting, walkway lighting (perhaps recessed).
- Loop sound system (like they have at COU) for programs – this especially helps the hearing impaired.
- Small study rooms/areas.
- More electrical outlets.
- Look to Seattle Public Library’s Central Library for inspiration.
- A Friends storage area for books, plus a lockable area for Friends valuables.
- Send a delegation to check out other rural libraries that have undergone recent remodels. Incorporate new trends, pare back on physical books, and focus on services.
- Meeting room to fit 25-30 people
- Quiet study/work space
- Staff space

**What can you tell us about your community that will help us in designing the right library for them? What goals does the community have that the library can help support?**

- Help with databases, availability of business specialists. Library business databases are fantastic but underutilized because people don’t know how to use them.
- Some of our South Whidbey clients do not have transportation. Taking the bus is complicated with routes and it takes a long time to get to OH and back home. They also fear for their safety so are not as comfortable taking that method of transportation. Those with cars do fear that a GPS system is attached to their cars and also have expressed concern their phone is being tracked. An ideal solution for our clients would be to go to the library. This is a place that would not raise suspicions. Many of our clients are still living with their partners. If there could be a safe space like a private room with a laptop and phone. This would be ideal so that clients could access an Advocate either online or via phone for an appointment. Some of the older clients might need assistance with technology. We would be able to purchase a computer for their use and provide instructions for logging in with your help. Also, if you needed we could help pay for the cost of a phone line that would be private in that room as well. I am not certain this would be a possibility, but this is something we feel would be of great benefit to our community of clients.
- Community needs a meeting space/events space for programs, perhaps that can be sectioned off to make smaller spaces.
- Library should continue to act as a gathering space.
- Space to hold indoor book sales.
- The community needs a comfortable place to access services.
- Modular seating for events.
- Desk space and lockable storage for Friends, possibly in the basement.

**Imagine the renovation is complete, and the library is the talk of the town (in the best ways). What are people saying that would make you know the project was a success? What headline in the local paper/post on Facebook would make you proud?**

- The reimagined library feels as if it has always been here; it doesn't feel separate from the town, it's not jarring. People want to visit more often than they have in the past.
- Enhanced/cutting edge technology incorporated into the library.
- "It's so much bigger than I thought it would be!"
- Public artwork displayed.
- "It maintains a homey feel."
- There's a line outside to get into the library.

**Is there anything additional you want us to know?**

- Ways in which people receive and use information is rapidly changing and it's important to stay on top of this. Library does a good job of this so far. Suggests innovations in digital advertising, use of QR codes posted out in the community.
- Ideas for programs: critical thinking workshops, how to consume information, how to avoid confirmation bias.
- Interested in exterior of building; Original cottage look (roof over entryway); Dedication plaque
- Questions about age of brick for fireplace
- Entryway and accessibility: Possibility of widening entry
- Ceiling—not sure if it is the original ceiling
- 2nd street was not originally a thruway, land may have been owned by library
- Use of "then and now" pictures that could be used in library
- Need a space that is drier than the basement to house historic records, sale books, general storage.
- Raise awareness of the Friends of Langley Library; let people know about donation opportunities.
- Will the architect's contract with interior designers? There are many artists in the community who may want to be involved with craftsmanship/furniture construction/design aspects
- Wants: meeting room, enhanced tech area, kids area where they can be loud and rowdy, book nook with rug and comfy chairs.
- Think about how to reimagine rural libraries, keeping in mind limited footprint of the building. Consider housing less books and providing more tech access, program access, a knowledge center, gathering space.

**We will be coming back soon to review the input we have gathered, and the design concepts being considered. Would you like to continue to be a part of those conversations?**

- Yes.
- One group wants to partake in a specific aspect of the project to sponsor, fundraise, communicate – when does management need a financial figure for sponsorship?
- Yes.

**Who else do you recommend we talk to?**

- Other rural libraries

- Library regulars – what do they think about the idea of less books in the library?
- Senior Center
- Schools

## Conceptual Design Conversations

- “I support a deck outside of the children’s room. It is a good use of the space and an opportunity for outdoor programs, especially children’s story times. People expect outdoor programs from libraries now more than ever.”
- “I don’t think the LMSA (Langley Main Street Association) should have more say than any other local group.”
- “How wonderful! Who wouldn’t want more outdoor space?”
- “What will the building look like when the remodel is finished?”
- “The appearance of the library doesn’t affect my business sales or operation.”
- “It sounds like you’ve done a good job gathering community feedback.”
- “I heard about the controversy surrounding the corner, and I just want to say I think it’s [the outdoor space] is a great idea. Is all this [the controversy] just to save a bush?” Another person said, “It’s a Canadian split-leaf maple,” and began to express their opposition to the thought of removing the tree.
- “My childhood library moved across the street, and it was no longer a cozy place to stay and read. Cold and steel and impersonal. Please keep the library cozy with lots of wood. What is with all of this gray anymore in decorating? You don’t want that in the middle of the winter in this area in the rainy season. Choose warm colors.”
- “How long will the library be closed?” Excitement expressed over the proposed development of the lower level and adding a meeting room. “We love our library!”
- “I love that! That’s awesome!” in regard to the deck idea.
- “I suggest the stairs to the elevated deck be toward the other side to expose the Renee Neff Garden.”

## Stakeholder Comments

### *Basement*

- Like the design of the excavated portion, would like to see more of it.
- Why is the excavation of this space partial? Why not use the entire space?

### *Skylight*

- Like the idea of having a skylight
- Existing skylight plans are out of scale to the building, should be smaller

### *Children’s Room*

- Using this space as a children’s room neglects the view, kids will not appreciate the view, should be an adult space
- Desire to put children’s room where proposed meeting room is slated for, move meeting room to children’s room space
- What technology will be available for kids to use?
- Like soundproofing features.
- Redesign creates significant separation between kids and adult book areas, parents might not feel comfortable using basement space with kids’ room so far away.
- Like enclosed, soundproofed children’s room.

### *Meeting Room*

- Garage door
- Doesn't fit with the space
- Raises safety issues (difficult to open, might hit person, type of door breaks often)
- Raises space issues (requires too much clearance to open/close)
- Recommend audio system (like at COU) to assist the hearing-impaired
- Can the meeting room be in the basement? (Explained rationale for proposed meeting room space)

### *Outdoor space*

- Like this space: "That's where I'm hanging out," "I love it."
- The deck takes good advantage of the view.
- Looks modern.
- Outdoor lights/deck lights should turn off after hours to reduce light pollution.
- Will it be reservable for events such as weddings?
- Strong preference for this area to remain a garden
- Langley already has several outdoor spaces with seating, not necessary to create more
- Dislike the modern design
- Looks like it belongs in Phoenix
- The wall alongside the deck alters entry to the city, has no historic value or practicality
- Deck and wall act as a blockade and are not inviting, don't fit with the existing town/library aesthetics
- Entire design is counter to what Main Street has been working toward: maintaining the historic charm of the city of Langley
- Does not incorporate historic charm of the building, causes building to lose charm
- Maintenance and upkeep of deck area is an issue
- Have concerns about safety, children leaving via deck door without parental supervision
- Corner with proposed deck is windy, hot, and trafficky, will not be a pleasant place to sit
- Mistake to have only entrance to deck from library be via children's room
- Safety concerns about loiterers, smokers, sleepers on deck
- Main Street is open to the option of a ground-level terrace that can be landscaped around and is not raised – should use flagstone or cobblestone, like that found in front of City Hall and the old firehouse on 2nd street
- Not on the historic registry so not of concern for Historic Preservation Commission
- Use will be weather-dependent
- Out of scale for the building/space
- Location is noisy due to traffic, motorcycles, etc. Especially in the summer
- Like outdoor space, think it will be great for kid's programs, storytime.

### *ADA Ramp*

- Like keeping ramp where it is
- Is exposed – incorporate building-appropriate covering, possibly tie this aesthetically into bike covering
- Are open to extending ramp to the garden, can landscape around it
- How will widening the ramp affect the sidewalk?

### *Staff Area*

- Like that this is expanded

### *Overall*

- Displeased with aesthetics, proposed redesign does not maintain historic charm
- Disappointed that we didn't hire a local firm
- Recommend we use local expertise to remind/educate architects of the local climate and vegetation when planning remodel
- Can 90-degree angle to the right of the entrance (by public restroom) be widened?
- Option for public restroom on basement level?
- Re: the meeting room screen: bigger is better
- Outdoor space
- Energy-efficient windows are a possibility as long as they retain the same number of panes and the same overall look as current windows
- No photos exist of the original fireplace
- Overall: maintain the bungalow look and design
- Recommends we speak with the city regarding the 1st street bluff erosion
- Items of import for Historic Preservation Commission:
  - Exterior look
  - Windows
  - Fireplace
  - Look of entryway

### *Teen space:*

- Create more separation so teens feel like they have their own space.
  - Consider housing in the basement.
  - Consider enclosing instead of leaving each end open.
- Likes outdoor space.
  - Consider tiered seating (built-in?) for storytimes, etc.
- Likes skylight for more natural light.
- Likes reduction in shelving for improved sightlines, accessibility.
- Likes increase in staff space.
- Meeting room:
  - Likes the meeting room door for flexibility of space
  - Thinks this is needed in the community, will be frequently used
- Consider accessibility when creating signage – should be intuitive to find things, should be easy to read.
- Overall: loves the design, thinks we did a great job.
- Thinks we should promote our use of heat pumps to the community.
- Have we considered solar tubes? Can bring light to lower levels, can bring moonlight – can bring as much or more light than skylight for fraction of cost.
- Love the skylight.
- Like operable windows.
- Love outdoor space.
- Design looks beautiful.
- Will get grimy, moldy in winter.
- Consider adding cover, perhaps a place for tent poles.
- Makes great use of the view.
- Like the wall alongside deck – defines space nicely.
- Consider using Trex decking.
- Gorgeous concept.
- Climate-related articles, curated info, partnership on climate change info, link on website?
- Concerned about waste of vertical space by lowering shelves – how can we take advantage of the freed-up space above shelves? Hanging artwork?



- Will the lighting change? Yes, will be energy-efficient lighting – recommend we check with PSE for rebates

#### *Lower Level*

- Staff desk is needed in downstairs public area.
- Sad that basement is not fully finished, understand that it's outside the scope of the project.
- Make sure that finished portion is fully dried out and safe (mold/mildew) for people and books.

#### *Friends Needs*

- Space for book sale area
  - Perhaps in the same space they currently use or in the proposed drinking fountain location
  - Important to keep the sale upstairs and close to the main entrance for visibility
  - Friends need a storage area
  - Perhaps next to staff break area in the basement
  - Dedicated Friends area – Friends will think about what they want
  - Dedicated spot for donors. Ex: plaque, tiles, embossed bricks, commission local artist to produce piece, etc.
  - Likes the proposed design.
  - Likes the deck.
  - Please keep the ship (model of the *HMS Beagle*).
  - Paint the library in bright colors.
  - Add more public computer terminals.
- 
- Moving the majority of the books downstairs feels like we're turning the main floor into a community center – this is not necessarily a bad thing.
  - Safety issues re: an operable door in the kids' room – perhaps this can be an emergency exit only? This means that the outdoor space will only be accessible from the outdoors.
  - Outdoor space – a hedge or fencing that incorporates green growing things, vines along fence, will help this area feel more connected to existing green space.
  - Downstairs ceiling height - can it really handle those windows?
  - Wall behind lift and the half-wall ahead of you as you walk downstairs are good places for artwork, rotation exhibit, library posters, etc. - will bring interest down the stairs, draw people downward.
  - Option for subdividing meeting room w/convertible wall? Good option for smaller meetings or two meetings at once.
  - He saw the photo of the outdoor space circulating online and was initially concerned, but his mind was put at ease knowing that architects are looking at multiple configurations and by the provided context that these are conceptual drawings, not the finished product.
  - Wants that corner to be welcoming as it's the entry point for Langley – it should draw people into the town.
  - Interior entry space feels cramped, narrower than before due to the circ desk being moved up and the shelving.
  - Garden feels like big part of coming into Langley, be careful about maintaining feel while creating outdoor space - ground level option will help, fence w/vegetation growing will help - wall w/library sign acts as a barrier, is too hard.
  - The look and feel of the library can contribute to how long people spend in town, is a hangout space, comfort of space affects how long people spend in Langley.



## Email Responses from Survey Takers

- From looking at the attached Library Remodel, wondering why the Adult section for reading is smaller than the children's (slightly) in the new design and it appears as if seating overall and adult seating look reduced not increased.
- Great to have the library so open to input!
- I see the design seems to incorporate the wishes for teen study tables and areas, children's' book area and learning area, and the "Adult reading space" is also: the study space, meetings rooms, comfort & wellness room, space for online programming. Again, it appears the Adult use reading space will in practice reduce access and seating rather than expand it. The wishes for 3D printing, kitchen demo space, study cubicles, private reading areas, tutor rooms & wellness room compete with space for the staff room expansions, and that of adults' and children's use of books, journals & newspapers, computer access. Also, the latter must be lower in priority for a library than is space for books, adult reading, children's' reading & learning. And online research space needed by high school and adult users and staff needs!"
- From the outside, looking at the main entrance, the 2 sides feel very unbalanced with 1 big window on one side and then the doorway, then a lot of blank wall, then 3 small windows on the other side. (I know there are bathrooms behind the blank part of the wall, so it could not be opened up with windows.) I'd like to see something that ties the 2 sides together visually.
- I appreciate the spaciousness of the indoor seating areas. I think a useful addition to these areas would be easily movable side tables, like the often triangular-shaped, adjustable-height ones on a pedestal-type base that are good laptop tables. This would allow people to have a notebook, laptop, other books etc. right at hand, without cluttering up the floor. I experienced the value of this one day when I visited the Greenwood library in Seattle - they didn't have a table for every chair, but there were enough to provide for everyone who wanted one.
- The covered bike area is a great idea, but as shown, it doesn't feel well integrated into the library, and it does feel like it would obstruct pedestrian movement in the sidewalk area and at the entrance. Could it be moved to a different side of the building? Or at least re-designed to echo the architecture of the building?
- Patio design #4 feels the best to me, as it provides some boundaries and containment for the area. The energy is more comfortable and conducive to gathering, like the felt sense of difference between being in boat vs on a raft. (I've given feng shui presentations at both the Langley and Freeland libraries over the years - the value of containment is one of the topics I cover.)
- The bottom shelf at essentially floor level (as shown in the presentation and true of the current design) can be hard to access for people with physical constraints or vision problems (this has been my experience), and perhaps also for people in wheelchairs. If it could come up by 1 shelf or even half a shelf height, that would be helpful.
- My biggest concerns with the new interior design are:

- Where are all the books? It doesn't look like nearly as many books as are currently there. Maybe I'm just not seeing them, but the spaces seemed significantly re-purposed for activities other than holding books - and being surrounded by books is one of the things that makes a library special for me.
- The redesigned spaces felt more like a hotel lobby to me than a library or community center - all those blank walls created a kind of sterile feeling. Perhaps there would be art? But why not books?

## Library Remodel Survey

### How do you use your library?

- Checking out books and movies, printing, going to programs.
- Browsing books, checking books out.
- For books, DVD's, printing, and Wi-Fi use.
- I used the computer there.
- I get books there, I used to go to lots of kids' programs, but now that the programs are online it's pretty pointless.
- School work.
- Mostly for borrowing books, CDs, DVDs.
- Looking for books, picking up reserved books.
- The last few years (during the pandemic) I have ordered books and eBooks. I also like to attend some of the presentations.
- Check out Kindle books using Libby.
- I recently became a member. I ordered a book I wanted to read and couldn't find in a local bookstore. I discovered there were a lot of services at our local library that interested me.
- Walk-in browsing, evening lectures and programs.
- Checking out physical and digital books and audiobooks.
- For books! Mainly for my children. Mainly graphic novels.
- I borrow books.
- Browsing children's books, cooking, crafts, adult fiction. Some computing, printing, and Wi-Fi use, especially during power outages.
- Books, online services, TV streaming, etc.
- To visit with my almost 4-year-old and read and check out books.
- As an office to work and a place to check out books and audio books. Also, my daughter does homework there. Being able to use the printer and copier is good too.
- Rent books. Make copies with their copy machine. Use their internet when my laptop is ill. Attend talks, but only occasionally, as I am a hermit.
- Borrowing books & DVDs, watching the occasional Zoom program.
- In person, periodically. We live in Langley but work in Clinton, so pick up our holds at Clinton now.
- To check out books, DVDs, read the newspaper and magazines. Also, I have attended classes there.
- Check out books.
- Checking out books.
- For books and other materials. Attend some presentations. Like to study and write.
- Checkout music and movies.
- Since Covid, order online, pick up at library. Glad it is open again!!
- Books, computers, Zoom programs.

- I have intentions of using it.
- Mostly to reserve and pickup books. I attend some online events. During power outages I also use it to charge my phone! Before Covid we attended many in-person lectures and events.
- Mostly online.
- For books and movies; occasionally printing or computer work while I'm out; as somewhere to go; learning opportunities; general information—there's so much the library offers!
- To look for and check out books, sometimes to use the internet or printer if the facility has one available.
- Browse the shelves for books. Purchase books in the donations section.
- To borrow books.
- Do emails. Borrow books. Read newspapers and magazines. Printing.
- Getting books, attending events.
- Picking up books and DVDs, printing, going to talks and events (before the pandemic).
- Borrow books.
- To borrow books and/or videos.
- Check out books and audio books.
- Check out books, attend programs.
- To check out books, browse, kids' play area, read, etc.
- To borrow books, to hear speakers, to participate in book clubs.
- Books, movies, printing.
- I look at the library online; place holds on books and media; order items. I go into the library pick up items, and to browse DVDs and books. I use the library online research to read "Consumer Reports" and sometimes to read newspapers.
- Check out books.
- Books for kids' learning. Order a book for myself. Kids aged 3-8.
- Checking out reading materials.
- Mostly as a place to pick up books on the sidewalk. The location is perfect.
- Online book look-up, pick up or return books.
- Online mostly.
- DVD and book borrowing; occasional printing.
- Check out books, DVDs, CDs, make copies, use computer, get advice & support from staff.
- Check out books.
- A quiet space to think. Be part of the literary community. Be part of the Langley community. Read magazines. Do research.
- Browse & borrow mainly current material.
- I check out books or drop in while I'm in town to do research on the internet.
- Online.
- Mostly to borrow books, CDs, and DVDs. Also, to print out documents and make copies.
- I get my books online and occasionally come in to browse.
- Check out books and use computers occasionally.
- Pick up books. Meet with other people in the community to plan events.
- Use computer, copy machine, buy used books.
- Online.
- I come in to browse and check out items. I also come in to use a computer to check my email and print some documents or use the copier. It is nice to drop by and socialize with people, almost like a community center.

- Mostly, I use computers and the printer. In years past, I came to read magazines or peruse gardening books. When my grandchildren come, I bring them to read books, play, and check out a few books to take home.
- In person and online.
- Borrow online audiobooks, browse in the library itself and occasionally to use the printer as I don't have one.
- Check out books.
- Book lending & exploring for myself (adult) and my child (age 8).
- I use the computers for email, Word, following the news, etc. I also check out books to read and attend some of the evening events when they are live.
- Daily.
- Borrow books, DVDs, eBooks, eAudio, use Wi-Fi, make photocopies.
- To pick up books.
- Online.
- Check out books, occasionally a DVD movie. Occasionally attend a lecture.
- Read newspapers and magazines sometimes.
- Check out books, sometimes browsing.
- Check out books and DVDs.
- Pick up books on hold, buy used books, browse stacks, sit and read.
- As a resource for information and entertainment, weekly.
- Online ordering pickup and drop off. Used to attend events in person.
- To borrow books.
- Primarily to check out books.
- Mostly online or to pick up books on hold.
- I pick up books and other media. I'll browse for a bit. Sometimes I'll use the library to get out of the weather.
- A quiet place to read and work or bring my children for place to engage with reading and community.
- Check out hard copy books.
- I borrow books, movies. I read the news and magazines in the cozy reading nook. I also use online resources like hoopla and eBooks.
- Check out books/movies, access Wi-Fi during outages.
- Request books, make photocopies, check on display.
- Electronic book loan for an adult; physical book borrowing for a child.
- For connecting to the internet, for browsing for books and movies, for printing out documents, and sometimes to attend events.
- Mainly use the computers to look at internet and print things. Also pick up audio books I've ordered.
- Request/check out books/DVDs. Online research/games. Reading area. Meeting place. Enjoy events/classes. Printing/copies. Faxing. Etc.
- To check out books; to browse for new books; occasionally for printing and/or working.
- During the pandemic: to borrow books only.
- Please don't change the Langley Library. I like it just the way it is now.
- Every week or two.
- Check out books.
- Printing copies, borrowing books, movies, reading books and newspapers at the tables.
- To pick up books, use the computer.
- Remotely (online) and in person.
- I use Remote Printing fairly often. I also like to check out movies, and request titles that are not on the shelves. Occasionally I attend a reading/slide show by a visiting writer or photographer.

- To spend time with my son, to browse for books, to reserve new books every week, to attend library events often, and we consider the librarians in Langley to be our family friends! My son grew up going to the children's storytimes and it instilled such a love of books and reading. (Thank you, Jay and Tracy!)
- To take out and return books, to print and copy paper documents
- We order books and DVDs online and pick them up using the self-serve check-out.
- We also use the printers/copiers.
- To check out books.
- To browse, get books and videos.
- To borrow books.
- Books, audio books, copies on occasion, online resources, classes/presentations.
- My daughter's weekly reading list. Reading to her in the children's room. Quiet reading (local history), myself near the windows overlooking the water.
- Books to read (not eBooks, actual clothbound physical page books) plus the computers and copy machine.
- I use the library to browse for entertaining books and videos, access the internet, attend video conference meetings, print informational materials, and research various topics of interest.
- Pick up and drop off books ordered online. Printing and scanning.
- Many ways.
- I liked to browse the shelves and have books reach out to me. I utilize the in-house and online copy service. I have attended programs. I enjoy, once in a while, sitting in the comfy chairs and reading with the nature scenes outside of the windows. I appreciate the landscape outside as well.
- Borrow books and DVDs to take home and use. Check out books on the sale shelf.
- Pick up holds.
- Browse for books, magazines. Order books and pick up at library. Streaming books on Libby. Programs in person, on Zoom. Use the bathroom. Love the public but quiet atmosphere and the sense of possibilities with all those books and DVDs available. Classes.
- To read the paper and check out books.
- I like to browse for books and pick up holds I have ordered. I love attending programs with community members. I use the copy machine and scanner.
- Borrow books. Attend events.
- Pick up holds, browse the new books section or get a specific book in the stacks.

### **What do you love about the Langley Library now?**

- The staff is so wonderful and helpful. I like how it has the feel of an old-fashioned library. I love all the windows and the view. It feels cozy and welcoming.
- Your staff is wonderful. Ben is always so helpful! The ambience is great - up close and personal, human-sized. The location is stunning.
- Everything! The staff, the setting, the quaint building, the view, the purple door, and the ease of usage.
- The location. The friendly staff.
- It's a cute building and the staff was always very friendly.
- Location Proximity.
- It is right in town and is has quaint charm.
- The staff and the welcoming and comfy feeling.
- The staff, the location, the view from the tables, the fact that it is a beautiful old building, the huge selection of books/audio/videos, the apps (Hoopla etc.). I love everything about the library!

- Lots of wonderful books available and that the system accepts recommendations for purchase. Many of mine have been accepted.
- I like that it is in an historic house and that it is conveniently located in Langley. I also like that there is a branch in nearby Freeland where I do most of my shopping.
- I love its character, and its location.
- Love the friendly staff, outdoor seating.
- Location! Staff.
- It has access to a wide range of books; very friendly helpful staff; welcoming; non-judgmental. Very convenient. Love the building and its history, and the view!
- Lovely staff, interesting book and art displays.
- It is in Langley
- I love how it feels quaint and cozy. Like a home.
- The ambiance. I love being able to sit at the tables and look out the windows to the water as we work. The staff are also very friendly. It's very cozy. I love that it's an older building. It feels like history there.
- The staff. The ease of use: parking, hours, book drop. The view. The open windows and fresh air. Cozy spots to read.
- It's open.
- The location is amazing—the best location in Langley. The atmosphere is cozy and welcoming. Children's section and programing for preschoolers prior to the pandemic was wonderful. We have so many wonderful memories made there.
- I love the location, the friendly and helpful staff. I love the staff recommendations, the corner where the Friend's sale is, the interesting displays in the plexiglass case and the cozy chairs where I can read the paper or a magazine.
- The staff, how relaxed and how quaint it is. A treasure.
- The staff. Lots of [great] reads available. Location.
- The atmosphere, the windows, the staff.
- Close by.
- All the employees, very helpful.
- Small, easy to use, cozy, central, location.
- It's light and bright. It feels good.
- Coziness, light, friendly helpful staff.
- Cute, good location.
- I love that it exists as a branch of the larger system! The one feature I really enjoy are the worktables overlooking the sound.
- How small it is, the location, the way the exterior looks.
- Good quality nonfiction on the shelves in the New Books section. I can wander in and find a good book to read that night! Very friendly/helpful staff who create an inclusive atmosphere.
- Easy to get to, stacks of reserves handy, big, organized shelves of fiction.
- Convenient & cozy.
- I love everything :)
- It's a pleasant space, and the employees are all helpful and friendly. Good displays, and a welcoming feeling. When my kids were small, we all loved picking out books together, and story time!
- Location and easy outside pick up.
- The staff are very helpful and friendly.
- Location, view, staff are super helpful and friendly.
- It's coziness.

- I love the librarians, the kids space.
- Small, cozy, nice architecture, helpful staff.
- Location.
- It is very accessible and convenient. Parking is OK in Langley.
- Online book reservations.
- The librarians are great.
- Location. Friendly staff. A child's librarian some days.
- Nice helpful staff, online reserving books to pick up, eBooks, and partnership with Sno-Isle system. Will also look at on-line presentations. A very efficiently managed library and strong community asset. Thank you!!!
- It's in an old building, relatively small and intimate.
- That it's still here- one of the best and most friendly libraries I know ~and within walking distance of my home!
- It's cozy, friendly. I can get most any item I request through the Sno-Isle network.
- Proximity, exceptional staff, physically the space is very welcoming and comforting.
- The great customer service. The aesthetics of the building. The location. The accessibility. The selection of materials that meet my needs and tastes.
- Location.
- Small, welcoming.
- Location, great staff.
- I love the physical smallness of it while still having so many resources. There's always a librarian close hand to answer questions and assist.
- Bring able to read books anywhere.
- The access to the entire Sno-Isle collection; the weekly free printing/copying; the downloadable books and DVDs; and the wonderful librarians.
- Online books and recommended books.
- Cozy and friendly.
- Always helpful.
- The historic charm, the staff, the view.
- The compactness.
- Outdoor library book holds pickup.
- I love the staff here, very helpful and friendly, always ready with a smile and a greeting. I love coming here and running into friends that I wouldn't otherwise be able to see and catch up with them and their families. The view is fantastic, and it has a very comfortable atmosphere.
- Its location and the people.
- The internet access.
- Friendly helpful staff. Good quality printer. Good selection of books.
- Craftsman-style building. I love the old square library tables (I would buy one if you all are thinking of updating)!! The librarians are helpful and kind. The view and the old windows overlooking the marina.
- The children's section, the kind and capable staff, the ease of finding things in store and online.
- The incorporation of the older building into the current library building is charming. I love all the windows.
- Events, staff, size, set up, windows, computers, selection, seeing people and visiting with them, learning current happenings because the staff can answer all questions or will take the time to look up. they are like family but formal with boundaries.
- Great collection; Nice staff; Accessibility (you were open during power outage!)



- The location, the warm feeling the old house emits, the great staff.
- The building is beautiful & the employees are very helpful.
- Love the way it is already: it has a lot of books and is not overly computerized and digitalized. I fear that to appeal to children and youth the remodel may copy the Coupeville library remodel which eliminated a huge number of books in all topics (one had to order them thru Sno-Isle system but that eliminates the possibility of browsing for literature, garden books, autobiography, craft books, history that one does not know about already and discovers by viewing the books on shelf in library. Same with magazines and newspaper.
- Location, open/airy/light space.
- Convenient to my home. Part of larger Sno-Isle system so able to request holds. Lots of parking close to library.
- Convenient to where I live.
- Love the cottage feel and the librarians.
- Location and charm.
- The artwork and kind librarians.
- It's friendliness, access to the Sno-Isle system and the Friends book sales.
- Homey and welcoming.
- Everyone that works there or comes to use the library as patrons seem to be genuinely nice people.
- I love the quaint unhurried feel of the library. I live looking out if the window while sitting to read or work.
- The easy pickup window for holds & the downtown location.
- Friendly librarians, beautiful gardens on first st. Lots of natural light.
- Knowing and being acknowledged by staff...all of whom are friendly and helpful.
- Clean. Contact on phone easy. Not long getting ahold of Library person when call up on phone.
- The location, the window area where you can read and see peek-a-boo views of the water.
- I love the natural light and the view of the sound. I like the easy to navigate layout.
- It looks great - love the architecture. Convenient.
- Great location/view. Its history. Staff is awesome!
- It is close to my house; I can get a wide selection of books through Sno-Isle and have those delivered to the Langley library.
- Excellent customer service by phone and that I can pick up reserved books easily at the open window.
- Please don't change the Langley Library. I like it just the way it is now.
- Friendly, helpful staff and ability to use copy machine.
- Coziness. Friendly staff. Availability of books. Sense of community/location. Love that there is a full kids' section. View outside.
- Close walk from my house, convenient long open hours, usually good parking, very helpful staff.
- Approachable, knowledgeable staff.
- Cozy, homey, friendly.
- The beautiful historic character of the building, and its location overlooking the water (beautiful views).
- All of the librarians there are exceptionally kind and welcoming, and the space feels so comfortable to be in with children. My son and I have been visiting the Langley Library together since he was born (he is now nearly 11), and have always felt



relaxed and enjoyed our experiences (a much different experience than in the Freeland location). We live in Freeland and choose the Langley Library as our local library!

- The wonderful people!
- The staff is friendly and helpful.
- It's warm, welcoming, and convenient.
- EVERYTHING! In fact, I was a bit alarmed when I saw there are plans for a remodel. It is quite simply the sweetest library I have ever been in.
- Ability to request and reserve items for pickup via my phone. Physical library is convenient & close to me.
- Cute, fits Langley, welcoming, good location, helpful staff, easy to use.
- Location. View. Helpful staff. Quiet nooks to read. Fireplace feels unique, even though not in use.
- The architecture of the outside of the building and the windows - please don't mess with those outside windows. I also like that the library building is not a soulless square utility structure but has personality.
- I love how it is a smaller, friendly library that overlooks the Saratoga Passage, it's situated at the edge of Langley which makes it a special spot on lovely Whidbey Island. Its Children's area and other reading areas along the north and east walls provide natural light which is something that should remain a part of the library experience.
- Lots of things to love about the Langley branch but the staff are the best!
- It's the best library I've ever used, especially the online portal and the copying process.
- How it is nestled in the landscape. Our community and that the librarians recognize me and say hello. Convenient to make copies as needed when in town. Clean restrooms.
- That it is in the neighborhood. Staff is friendly and helpful. Available for many community members to use in a variety of ways.
- Cozy. Curved Window area. Good restroom.
- Community bulletin boards that tell of classes, helpful resources. Friendly welcoming atmosphere. Helpful personnel.
- The calm atmosphere and the fact that our little town actually has its own library!
- It is welcoming, charming, and has a friendly staff.
- Light and airy!
- Cozy, light, friendly.

#### **What is missing in the current library for your everyday library use?**

- In person programs.
- Nothing missing from my perspective.
- All of the programs. I wish they had a meeting room to have the programs in. It was kind of awkward trying to watch a program when it got crowded and you arrived late and got stuck in the back. But I loved all of the different programs.
- Nothing.
- One or two more easy chairs.
- Just space I guess. Maybe a "historical section" with info about Langley. Perhaps city agendas and minutes...and news ....dreadful to find on the city site.
- A quality color scanner would be nice and actually a color printer (I would of course pay for the pages printed). Seldom physically come to the library.

- It would be awesome if you could put in a staffed coffee, tea, and snacks cafe the way Barnes & Noble and other bookstores have. But I prefer that more books and magazines are available for browsing. I have not explored the library at length, but I do want to investigate your online databases. That interests me for research.
- A quiet space for reading.
- More outdoor seating. A place to tie my dog while browsing.
- For me, nothing. Business hours are generous.
- A meeting/classroom and larger children's area.
- More books.
- Nothing I can think of. A fireplace? More comfy chairs?
- I do not use the library every day.
- Magazines, periodicals.
- Workstations. Now that Useless Bay Coffee is closed, teens do not have a place to work.
- More shelf space for a more extensive collection of books.
- Make a meeting room?
- Room! Oftentimes no places to be. Parking.
- Public fax machine.
- Not sure.
- Nothing.
- Parking!
- Nothing. Are there meeting rooms one can reserve? I could use that once in a while.
- Not the most comfortable place to hang out.
- Private meeting rooms — there there aren't a lot of options on the south end for publicly available collaboration space.
- Expanded librarian picks section. "Quick Picks" section like the Seattle Libraries. More new and classic nonfiction.
- Can't think of anything.
- I think it would be great to have a meeting room for events, perhaps more quiet places to work and read.
- Nothing.
- Nothing.
- I don't know. Seems great.
- Meeting room.
- More books more comfortable reading areas more space.
- Really - it is perfectly useable, as is.
- A simple reading room above the main floor that looks out over the water would be beautiful. Perhaps with coffee.
- More privacy seating. Comfy seating.
- Would like Sunday hours but understand cost and staffing.
- I don't use it this way.
- Can't think of anything.
- Espresso machine.
- Nothing.
- Not sure.
- A closed room for small gatherings/meetings.
- Space (in general).
- Nothing I can think of.
- Private areas to read and study and an area for group discussions.
- A quiet space or room where a few people could meet and discuss without worrying about disturbing someone else (or meet with someone online).
- Can't think of anything.
- Nothing, I adore our Langley library and have for 4 decades.

- I would like to have there be even more windows and natural light, sometimes it seems a little dark in some areas of the library. A little quiet nook to study or read would be nice. A large meeting space that people could reserve if they'd like, maybe a projector or sound system included. I'd like to see more comfortable/fun furniture in the children's area. Perhaps more vaulted ceilings and space or walls to hang work from local artists. A proper community events area/board. A larger and easier to access entryway.
- A special, recognizable space for youth would be helpful.
- For me, nothing really
- Parking for quite drop offs/pickups.
- Can't think of anything!
- I wish the library had some more or less soundproof rooms where people could, for example, get together with others who aren't physically in the library on a Zoom call.
- Meeting room. a group study area. A kitchen area. A theater area. An area to step into and use phone if needed.
- Probably a bigger space for visitors and staff but I really like that the building melds so well with other structures in area.
- I'm still learning where things are shelved.
- Nothing that I know about.
- Nothing. Keep the emphasis on books and printed physical reading materials.
- Not much.
- Nothing.
- A more welcoming spacious area as I walk in - the shelves at odd angles feel like they obstruct my entry and make it hard to get through.
- More resources.
- Nothing really.
- Its small but fine.
- Nothing as far as my needs go.
- Meeting/seminar space.
- I think it would be great for the library to be able to boast about the fact that they run off renewable sources of energy either fully or partly. Solar panels for electricity or even the water heater would be a really cool feature to add. Depending on how much will be changed or added, I would say using sustainably sourced materials or greener building methods would be fantastic. Make the remodel process as green as it can be and try to create a library with a smaller carbon footprint. It could be a major selling point for people to point out in town that the Langley Library is leading the way on reducing its footprint and keeping the environmental impacts of the remodel in mind. I'd love to see that!
- More windows and tables.
- Nothing!
- My basic needs are being met by the current size and configuration; however, I can appreciate that others would like more.
- Magazines. I enjoy reading physical item.
- Comfy reading chairs.
- I'm hoping the library will connect or reconnect with the Link+ service to make a wider range of hard to find books available.
- Ok - the parking is really difficult sometimes. If you could add a couple of spaces, that would help outside.
- Meeting area for louder events while keeping reading areas quiet.
- Bigger selection of new books, particularly nonfiction books.
- An easy way for handicapped people to return books on the sidewalk w/o stairs or without waiting in line to reach the open window.
- Please don't change the Langley Library. I like it just the way it is now.

- I'm happy with the way it is.
- Communal meeting space.
- Some books that should be on the shelves.
- Easily accessible chairs, tables, ergonomically designed to accommodate the elderly and disabled, enough space to move around without challenge.
- Sometimes space to sit is not available, and parking can be hard.
- There have been occasions when no computer was available.
- As a parent I have always appreciated the children's alcove area. Now that my son is getting older, I think a space to work together with friends and family on homework and research would be well used.
- Interlibrary loans.
- Nothing
- For us old ones, sometimes I wish there were a rolling chair in each aisle, so I could peruse the lower shelves.
- I wish they had a wider variety of magazines & periodicals available for reading in the library.
- Not sure.
- A meeting room for local gatherings and book clubs.
- It's okay, functions for me.
- Small study/meeting rooms. Sometimes I need to talk during video conferences which can be disruptive in the reading areas and there really is no place other than the public computers to do this. I bring my work laptop because occasionally all of the public computers are being used and I needed for work purposes. A couple of small study or meeting alcoves would be nice. A large meeting room for events and library activities is also lacking. There is a space that is cleared for this but it's not meant for gatherings larger than 50 people. Being familiar with the staff area, I know is very small and hard to navigate when materials are delivered, it is not an ideal space for breaks or for event preparation. It would be wonderful if the basement area can be used for staff and larger meetings/events.
- A 3d printer.
- Nothing.
- Space to present or attend classes, travelogues or lectures.
- Not much that I can think of. I have enjoyed, in the past, lectures and concerts in the building.
- Poster telling which numbers for looking up a topic, such as history, biography, decorating, gardening, travel.
- Nothing for me. I look at it as what it DOES have and not what it's lacking. But younger people have more needs.
- A meeting room! And another bathroom.
- Meeting room and moveable walks to configure spaces.
- Nothing.

### **What makes Langley a great place in which to live and work?**

- Great people, I love the artsy hippie vibe, they keep the town looking nice. Bunnies. lol
- I live just outside the city limits but walk to the library to get and return books, which is fantastic. Human-scale, friendly, and yet accessible to the larger world through getting books from other locations.
- Beauty. People. Community. Small businesses. Kindness. Walkability. Whales. Civil conversations.
- We recently moved to Langley. We love everything about it.

- Everyone used to be friendly, now with everyone scared and wearing masks Langley has become a place I avoid.
- Quaint Town.
- Small town feel with some good cultural events and unique shops.
- Familiarity and friendliness. Coffee.
- In order of importance: small friendly town with wonderful creative and forward thinking, sustainability focused people who love and care about this place, barely any crime, the Star Store, the Clyde and the library, the restaurants and coffee shops, WICA, Community Center, the PO, the stores and galleries, the quirky people. What is not to love?
- It is friendly and invites one to "hang out," meet new friends, it celebrates the arts, store owners and business owners are part of the community and care about what happens to Langley. I know many of the proprietors personally and that makes a big difference. It feels like Community.
- Walkable, small town, beautiful streetscapes.
- Walkability, views, sense of community, arts focus.
- I can do all of those things without getting into a car. I walk more, get outside more, see other people more.
- I live outside the City of Langley and am retired. Useful, interesting places to walk to. The Star Store is the only practical business besides the library and post office, but at least we have those! Pleasant seaside town.
- The library, the landscape, and the community.
- Walkable.
- Friendly small town feel close to rural and natural spaces
- I am a huge fan of the library, and specifically the Langley library. I love the accessibility of the computers, Wi-Fi availability, work tables with a view, comfy chair and rocker. I am self-employed and I need to be able to get out of my house to work or all the days blend together. Being able to be close to a coffee shop or restaurant to eat lunch and seeing the lovely flowers in bloom all add to the experience. I also live the history I feel from the old building.
- I do not work in Langley. I live 6 miles out of town. So my opinion matters not.
- It's out of the way, and quiet for the most part.
- Quiet, happy community.
- The location, view of the water, great restaurants, shops and galleries and friendly people.
- The people, the quality of life, the away from the hustle and bustle. Less quality, more quality.
- Rural, close to the water, small town, relatively easy access to the city.
- Proximity. Range of people and interests. Community, including the library.
- Artistic town.
- The people and the scenery around Langley. I have lived here for about 40 years.
- Small town, interesting variety of residents and visitors.
- The beautiful scenery and nice ppl.
- I like Langley ok but while I live in Langley I consider myself a resident of Whidbey Island.
- Artistic community, beautiful location
- I wish I could live in Langley, but there aren't any places I can afford to rent or buy. Our small townships are the only walkable communities.
- The location, how close together everything is. Sense of community/small town vibe. It feels authentic, not overly hokey or purposefully trying to cater to tourists to the detriment of locals. There are a lot of creative and wellness-oriented businesses.
- It's a real village and not yet an air B and B ghost town. I can walk to town and pay my utility bill, go to post office, do grocery shopping AND browse the shelves of the

library for that book I might not have heard of. I have found fantastic nonfiction books on the "new books" shelves.

- Very glad it is becoming more ethnically diverse. Art.
- Beautiful setting for a lovely small town
- The sense of community and beauty.
- It's a small town, friendly people, convenient to stores and post office, and I feel a sense of belonging.
- Location, rabbits, Star Market.
- I am retired.
- Nature, community, location, and style of town is very people/pedestrian friendly.
- The people.
- The walkability, the community itself.
- Beautiful town full of places to enjoy no big box stores the theatre! Flower shop bookstore star store coffee places cafes clothing stores - some high end some lower priced.
- Community.
- Small town, has most of what we need.
- Small Town flavor.
- The culture, views, beaches, shops, theater, Clyde, restaurants.
- Friendly and helpful community. Beautiful setting. Calm and quiet. Nearby beaches, hiking, biking opportunities. And a wonderful library.
- The scale of the city, the fact that you can run into people that you know. I love that we embrace the arts and are an open community. It's Also a aesthetically beautiful place to be.
- I feel safe here.
- Quiet, people who work to make a community for everyone.
- Accessibility.
- Open hearts, open minds, vision, cooperative spirit, courage to face uncertainty, inclusion.
- Small town friendliness.
- Langley offers community.
- Solid sense of community.
- The vibrancy of the community...the shops, restaurants, and activities that the community runs and the fact that it has kept out large and chain commercial businesses for the most part. It's run by that vibrant community and has fun, unique events throughout the year (murder mystery weekend, farmers markets, etc.) to bring people into the community.
- Magical place.
- The small-town feel; the arts; the natural beauty; the wonderful people and community.
- Nothing.
- A great community and location by the sea.
- All.
- The community. Lots of artists and nature to be inspired by. Small town feel.
- The size and the people
- It used to be 'greater' - when there were less people, traffic and gentrification.
- The community is fantastic. So many open minds and hearts here. Locally owned businesses and restaurants, nice landscaping through the town, and what a view from the bluff!
- Small town atmosphere
- Small town. Easy to park and access everything.
- Walkability. Quaint. Community. Beauty.

- The support of the arts, the art culture, mostly open-minded folks, kind people, access to beach & forest, public offerings (whale parades, community events, public library...), coffee shops and groceries.
- All of the natural beauty, including being able to see stars at night when the skies are clear. I couldn't do that in Seattle - too much light pollution. The high education level of many of its residents makes for an intellectually stimulating environment: consider, for example, the intellectual quality of many of the presentations made at WICA. The HUB - what a great idea, to have a safe space with adults available for teens if there are no parents at home, or if the teens want to talk with someone who isn't necessarily their parent. Many Langley residents tend the landscaped areas on the streets. I love the herb garden on Anthes and First with the small scissors for people to clip some of the herbs - what an inviting gesture!
- Residents are friendly, beautiful when look over the water, the people in the library and stores, bus transportation is free, the houses and town buildings look attractive, park and garden spaces beautiful trees and water with mountain views.
- Small, quiet, not busy.
- The friendliness of the residents and small business owners.
- Small town.
- Feel of it and its traditional emphasis on books, printed materials, discovery of the unknown by browsing the shelves.
- Walkability, diversity of commercial offerings, (usually) ease of parking, friendly locals (mainly in the off-season).
- Small town ambiance. Friendly people.
- The small town feel
- Why do you assume its lovely? We are a bunch of rich old white people who talk all woke but then have no real empathy or tolerance of changing with the times. Langley needs to support growth and development, or we will die. Businesses can't survive without workers and the world population is not getting smaller - its grow or die - so lets leave lovely for later when we can have regular mail service, a postmaster, restaurant and shop employees who can afford to live here, and medical services that are necessary and not just eastern medicine practitioners.
- Live in Clinton.
- Civility, feeling of friendliness and neighborliness. It really has so many basic needs which I so hope don't disappear - book store, grocery store, enough places to eat, movie house, and good coffee. Also it's a beautiful place to live.
- Charming village gentrifying fast.
- Langley is a very welcoming place and the community reflects that.
- The quaint, non-sterile feel of the walkable town by the sea.
- Walkable. Good food available at restaurants and the Star Store. Public beach access. Good community of artists.
- Scale is important, as is setting with water and mountains.
- Easy access to get food bank library book gift item. Spacious view. Calm and clean not alone dog mess. Not lot of trash to pick up on sidewalk. Friendly salesclerks. Window display interesting view. Gardens are done well. [Baskets] of flowers gives downtown welcome look to tourist and locals.
- Any unique culture.
- The natural beauty, human-scale of the town's infrastructure and amenities, and the friendliness of its residents.
- Home-town feel. Interesting stores. Amazing views.
- Natural beauty. Treasured small town destination. Murder Mystery Weekend.
- It is small, friendly, and walkable.
- A small community of friendly people in an aesthetically pleasing arts-oriented environment with a variety of activities and services available.



- Please don't change the Langley Library. I like it just the way it is now.
- The sense of community and caring.
- Open-minded people; beautiful location; access to nature and larger cities; creative feel; friendly; connection to the outdoors.
- excellent accessibility to stores and important services. a theater, good restaurants, parks, a marina, a city hall with very helpful staff, an animal Vet, banks, many art galleries, wine shops with entertainment, a performing arts center. But it should have a gas station and auto shop...parking in the downtown area is very problematic on weekends and during tourist season.
- Looking, listening, laughing w/each other...
- Small town look and feel.
- The vibrant cultural atmosphere — plenty of movies, theater, and art galleries available.
- The small-town atmosphere and friendly, welcoming places to spend our time.
- Best place in the world to live - safe, lovely people, good comfortable climate.
- The small-town experience where folks greet each other by name.
- Langley is beautiful, has a real sense of community and offers a nice variety of goods and services.
- It's charming.
- Small, friendly community, close to my home.
- Safe, beautiful, various services - so one stop shopping and errands, parking available, walkable too
- Proximity to sea and warmth of community. Rich history. Accessibility to varying economic groups.
- The people, the bunnies, the art galleries, the Commons coffee house and bookstore, the town concentrated in a walkable area, stores, bank, library, post office, bookstore, florist, restaurants. That is a huge draw for me, that I do not have to walk a half a mile to the next store or destination. WICA, Outcast, Djangofest - these, along with the Cyde and Rob Schouten gallery keep me entertained, soul-fed, and intrigued. Oops! left out library that I visit more regularly (2-3 times a week) than any other venue.
- A short answer is what doesn't make it a great place to live and work. As a local resident for the past nine or so years, I appreciate the village-type atmosphere Langley has to offer. It is an easy-going place that is fun to walk around. Both locals and visitors to Whidbey find it a welcome place to connect to the natural world and the wonders island life offers. During the quieter, rainy months there are more locally focused events and it is nice to gather as a community to celebrate. For example, this weekend rain or shine is the Welcome the Whales parade and celebration. A few people will walk around town dressed in funky, funny, and festive costumes to the waterfront where we will welcome the gray whales as they swim through the Saratoga Passage. Who doesn't love something like this?
- The community.
- Accessibility.
- Our community, small scale. Attention to detail, cleanliness, historic features, support of local artists and musicians and beauty: both natural and landscaped.
- It is a smaller semi-rural community that is mostly friendly and respectful.
- Neighborly.
- Small-town friendliness, beautiful setting along the water, gardens, walkability and places to casually meet friends.
- Getting to know more people because there are fewer of us.
- Community feeling, inclusive, friendly, forward looking.
- Close community.
- Friendly atmosphere.



## What makes the Langley community unique that we should be sure to reflect in our planning?

- Respect for the historical buildings and nature, consideration for people of all kinds. More social and friendly than cold and businesslike.
- I am repeating myself, but human-scale ambience is essential. And all the modern conveniences in a warm and welcoming environment. Don't make it cold and modern looking, please!
- All of the above.
- It must be community friendly and blend in with the ambience of the town.
- It's small-town living, so don't go for modern, boxy architecture.
- It's a beautiful island, but a very unhappy island. Everything is awesome. Stop closing the restaurants at 7pm, its incompatible with people who work. How do we spend put money in town if everything is closed when we get home from work.
- It tries to be inclusive of many opinions.
- The community. But I don't know if you need to reflect that more. The great staff you have already makes you feel welcome.
- The inclusiveness and diversity. The care for our community members. That young, old, in-between are present. Bring in more youth programming and options for seniors and young people to interact. Educational opportunities are terrific.
- The architectural character.
- Lots of locals and tourists wanting a place to sit and read.
- I like the library as a hub during power outages. And source of free programs - especially for children. The Sno-Isle system drastically improved my life as a parent.
- Diversity; environmentally aware; historical. Have only lived here 13 years, so am still learning.
- Walkable.
- A progressive mentality, surrounded by such natural beauty and a heart for conservation.
- Historic buildings, the water view, landscaping, and accessibility to food, shops and coffee all add to the experience.
- Ask me another.
- A lot of retirees live nearby.
- Proximity to the water. Social justice minded. Environmental stewardship.
- Artisan touches like the beautiful hand-carved wooden arch in the Coupeville library (as you enter the children's section. Places to display local art (like the hallway at Coupeville or the display case in Freeland).
- It has the arts and artists.
- Walking areas. Views of the water. Flower gardens. Displays of local arts and crafts. Connections with community organizations.
- Needs.
- It is unique in that it is not very diverse; we need help in addressing this.
- All of our hobby farms.
- Orientation to the water. Small town feel.
- Arts focused community.
- Being close to the water, I'm not really sure beyond that. I'm new to the area.
- We live on a fragile sand bar. We need to work together to maintain this wonderful village.
- Quiet elegance.
- The way the community supports the young people, especially the middle and high schoolers. The way most of us know one another and can connect on a visit to the library.
- Very political population, very engaged in theatre - great combination.

- There are many retired folks here. Also, it is very difficult to find parking space in Langley. However, it is a beautiful little community with lots of art but very little access to some necessities like drug stores and hardware stores.
- Collaboration, art, healthy living.
- Old town feeling. Not too modern.
- It is an eclectic mix, that serves many different groups.
- Lots of old people.
- Seaside; Earth conscious- both people & land; Art; Caring Community; Homeschooling.
- Keep in touch with the community. Retain your excellent staff. Try to attract younger people to the library through in- building program offerings.
- The scale, his sense of history however short. History as a maritime and leisure community and the abundance of art and artists.
- Keep the doors open and support the librarians!
- Include kids and elderly.
- Saratoga Passage proximity and recognition and protection of this fragile ecology.
- The differing ages and abilities of patrons.
- Community with all age groups.
- Art! Farming! Salish Sea! All the above.
- It's a strong community of "readers." I am only a part-timer on the island but think we tend to have a greater portion of people still reading hard copy books than may be standard in these times. I am in my late thirties and frequent Moonraker Books in Langley for my new purchases. I love a real book. I also have a Kindle though for trips.
- Intellectually curious.
- The natural beauty.
- Small town.
- Creative and many people with diverse and fascinating backgrounds.
- Civility.
- Nothing that's too modern - looking out of place. Something to incorporate the flowers and views. Sustainable/environmentally responsible.
- The water views.
- why fix what ain't broke?
- Langley has many local artists; it would be nice to have some of their work displayed or rotated every so often. Perhaps partner with the Whale Museum or Historical Society to display some of their items or have a Whale themed wall mural.
- We have a lot of visitors who may like having more options for children in the summertime--like week or weekend reading challenges, storytimes, activities. The many gray days of winter would be a good time for more activities for young children and classes for older residents.
- The exterior should complement other nearby buildings, not stick out too much. Environmentally conscientious.
- Arts, whimsy, resiliency, sustainability.
- Langley employs and houses children and adults with what some might call physical, mental, or intellectual challenges.
- Keeping with the town ideas on sustainability and green buildings making sure the building reflects the surroundings keeping trees and plantings and go solar on the roofs keeping the generator because people use the building in emergencies to keep safe and recharge cell phones and computers and become informed what is going on.
- Langley community's commitment to the arts, it's history, environment, and quirky personality.
- The warmth and homey feeling.

- Many artists.
- Don't [lose] the printed books, maybe increase large print edition options. Also, since upgrading I'm unable to check out eBooks, etc. because my computer & kindle do not work with new download apps.
- Include references to the history of the local setting- that is 100% unique to Whidbey and Langley and should be celebrated....early Whidbey families, development, Native influences, scenery, wildlife.
- Retain the look of the library as it is an historical building.
- The water access and view--it is beautiful; more children programming.
- ADA compliance - duh! But ample computer access and a community room or two for interactive learning and large projectors for zoom meetings, etc. Technology!
- Nice comfortable small town.
- Friendliness, nice size.
- Views of water.
- Live music and the arcade at the Machine Shop, glassblowing demonstrations just down the street. An art gallery on every corner. Many people in the community would consider themselves environmentally conscious.
- The character of the building makes it special. Please don't overlook that in your plans to modernize.
- Being a walkable town.
- Proximity to the Salish Sea and all that entails. Whales, herons, eagles, etc. Also, deep desire to address climate crisis. Plan for zero carbon living!
- Don't lose the scale and character of the existing facility. Make it more accessible...maybe create usable space in the lower level (assuming you can find other space for storage and such)
- Place for their own community hall.
- The artistic vibes, a sense of community.
- Langley is a progressive, welcoming place where people of diverse backgrounds and abilities can and should continue to feel welcome.
- Allow big windows to sit and read / view by. Think about if we go into another pandemic situation. How could you also have a pickup window easily accessible outside again.
- Awesome beauty. Tolerance, acceptance, & empathy.
- Emphasis on arts; would be nice to have local art on display (perhaps a space for rotating art, with monthly or seasonal exhibits from schoolchildren and high schoolers, community members). Space for community book-related events, including storytime for children, author events, and book-focused discussion groups (does not have to be a dedicated open space, can utilize moveable fixtures).
- The emphasis on arts and culture and environmental awareness.
- Please don't change the Langley Library. I like it just the way it is now.
- It is not too crowded now so restrictive zoning and very well researched planning decisions should be most important.
- Caring for each other, the most sacred function of 'community'. Honoring the gifts each of us brings to the world, bringing those to the forefront who are not part of the 'artiste-cliques' constantly promoting themselves, taking their bows, committing to discovering people and places often ignored. Becoming cultural/social anthropologists, promoting humility rather than braggadocio.
- Keep the casual and community spirit and friendliness.
- The love of art, music, books, and theater.
- I appreciate the historic, cozy feel to the current library and think that it matches the feel of Langley so well.
- Our appreciate of arts and culture and nature.
- Most people who live here are older, so maybe a focus on services for that demo.

- Art!
- Neat old buildings, small town feel, welcoming and safe, bright, and open spaces/big windows, natural world all around in the landscaping.
- The sea! Quirky and thoughtful architecture. Cozy spaces. A place to frequent in the winter months when tourists are gone and there are few places to go outside home.
- I'm not sure.
- There are many creative, artistic, down-to-earth long-term residents who prefer sustainability and durability over something modern, sleek, flashy, and fancy. Many of these people are getting older with all the various infirmities that go with this, so better accessibility to the public library is a need. However, there are still families with younger children and teens who use the library too, so interesting playful, with a sense of wonder is always appreciated too. Check out the interactive rabbit sculpture behind the Braeburn for an example of something like this, of the playful art sculptures and murals around the community center. Repurposing and reusing materials that might save construction costs might also be a good idea. Check out the Cash Store at Bayview Corner for how this was remade using materials from a water tower.
- Rural communities are at a disadvantage when it comes to experiences and access to technology. Children bear this most heavily as they move into the workforce. I would love to see the Langley Library provide access to 3d printing technology in order to foster interest and in STEM based careers.
- Historic value. Location by the sea. Whales. Natural beauty. How about recognition to the indigenous peoples.
- Accessibility for folks with physical and mental disabilities - in the building and on-line as much as is functionally possible.
- Community oriented; Sea view.
- High percentage of elderly.
- I don't think it's any more unique than many small towns. It's small and that means opportunities for housing and jobs are limited. Because more and more families are moving here from metropolitan areas, they are high expectations about services they want and need. So, hopefully, they will increase our tax base which in turn, could produce the momentum to get some affordable housing.
- Small town, holistic feeling.
- Close community.
- Rotating local art.

### **What do you need for lifelong learning at your library?**

- I love the programs and wish there was a proper meeting room. Small study rooms would be nice where you could have a meeting with someone. Ben is great for solving computer problems!
- Mostly just wonderful books, books, books. And of course, the friendly and knowledgeable staff. Love the staff picks.
- Easy access to internet and resources N/A
- A place where kids can be a little loud. Lots of books, friendly staff.
- Private space for online classes.
- All of the above.
- I think a private room for classes, and a small room for tutoring etc. would be great. Maybe in the basement?
- A great variety of online/Zoom classes. Maybe foreign language for travel, computer skills, book clubs for literary or classic fiction.
- Tools and software that continues to change. Ability to work at a computer for longer periods of time to learn material and courses.

- Computer skills, but also group activities.
- Easier access to inter-library lending.
- My needs are met. Always great to offer classes and events for children.
- Engaging, diverse, and current collection.
- More books.
- Children's learning manipulatives, private tutoring rooms.
- I got nothing. I love it the way it is.
- Friendly staff that is willing to engage with all types of people. Up to date technology. Welcoming atmosphere for all ages - preschool read aloud times, helping old folks navigate problems, after school interests for teens. But don't make the library sleek and devoid of its small-town charm.
- It's fine for me.
- A classroom for seminars and or small concerts (like they have at Freeland library and Coupeville).
- Maybe visiting authors, book reviews or travel adventures talks.
- Current publications. Inviting cozy and modern space. Helpful and friendly staff.
- All of the above. A meeting room.
- Not sure
- Cozy seating, computers, flyers on goings on at library and community.
- Private spaces for groups to meet.
- Access to books. Good lectures and presentations. I have many, many sources for lifelong learning in addition to library.
- A maker space would be amazing! Maybe more realistically is access to specialty software like Adobe creative suite, something for more advanced video editing, CAD, and the like.
- Classes to learn computer skills for sure! Local class space would be awesome. Learning and community resources.
- All the above.
- All of the above; Good Wi-Fi and internet.
- A place for classes and events, quiet places to work online, interlibrary loan and an opportunity to order new books, online classes.
- All of the above. Language classes for adults.
- Online classes.
- A good place for kids and adolescents to look at books, study etc.
- Classes and programs
- More classes, more books, more art magazines
- Community meeting space, a tool library would be amazing
- It serves me, as is.
- More children's second language tools.
- English language tutoring for new immigrants. Prep for citizenship exams. Homework tutoring. If available in building, without taking away shelf space for books, provide a group project / meeting room.
- Programs about current topics including issues that may not appear to be an issue in Langley per se, but I think you had a program about formerly incarcerated people recently that I wasn't able to join. That was exciting and I hope it is offered again so I can listen, learn, and discuss.
- Current newspapers from various sources.
- Parking spaces.
- All the above.
- I'll leave this to full-time Islanders.
- A library card.
- Meeting space would be great. Display space as well. Classes would be great.
- A place for tutoring or group projects.

- It's all there.
- A place for tutoring and group projects. Someplace comfortable to read, something interactive for the kids. A way to have classes.
- It's perfect the way it is.
- A children's area with more tactile puzzles or learning games. Easy access to a computer and printer and copy machine. A dedicated small space for quiet study and a larger reservable meeting area.
- Nothing really.
- A private meeting space that can be reserved.
- Private space for online classes or online calls/meetings is always a helpful option. Our library in Colorado had this and it was well used by myself and many others. A small space usable for tutoring or group projects also sounds amazing, though I wouldn't want it to cut in the current library spaces that I oh-so-love.
- Please see my answer to #3, above. I think that each of your examples are terrific. Also, perhaps you could contact other libraries which serve an area with similar educational levels to those of the population of Langley and see what services and/or building features their patrons have found especially useful.
- All that is good [all of the above].
- Classes on literature, cooking, gardening, and crafts. Meeting space.
- More large print books or referral to them.
- Computer access.
- None of [the] above if they mean eliminating the actual shelves of books and printed material and DVD collections.
- For my season in life, probably an expansion of toddler/young child focused activities, though I know that they don't always go hand in hand with a 'quiet' library setting.... I love libraries and books and I want my 2 toddlers to have the same appreciation.
- Nothing.
- A place for group projects.
- Children's programs--and a private space to rent and have classes in.
- All of the above in the examples. Also, Karen does such a great cookbook series out of her home. If you could have a pop-up kitchen space in one of the community rooms with a sink and refrigeration that would be fabulous.
- Books.
- Don't use it for this kind of purpose.
- More apparent access to reference and interlibrary loan materials.
- Having a quiet place to read, also having a spot to chat with other people without disturbing others. Plenty of computers and desks with the ability to replenish the batteries on whatever I need.
- Access to the library resources both online and in person — You're doing a great job at both.
- Kids programming — storytimes & talks, etc.
- Occasional events like you already have, offered online and in person.
- A few private spaces might be nice for small group meetings and 1:1 instruction
- Educational learning for folks who have completed 4 yr. education.
- Engaging children's programs.
- A separate room or rooms for educational events and learning activities sounds good.
- Learn computer skills. Yes, a quiet space where people could talk. After school tutoring space would be great.
- Place for group meetings that doesn't affect quiet areas.
- Language learning tools (can be electronic). Reliable Wi-Fi and a generator to keep the power on (and Wi-Fi working) when it's out everywhere else. Tutoring or small



group meeting room that can be reserved by community members (needs to have good sound proofing so that the meetings aren't bothersome to other patrons).

- Tech support for the aging population.
- Please don't change the Langley Library. I like it just the way it is now.
- Classes re: social media skills plus pros and cons of using. Skills in evaluating social media platforms, etc. Opportunities to share professional work experience with others — career education; opportunities to tutor students; book clubs. Classes on interaction with others such as motivational interviewing with emphasis on connecting/asking open-ended questions; affirming what you've heard; reflecting back what you've heard; etc. People need this! Many good trainers in the area.
- Hands-on computer classes, large meeting room for speakers or for community groups to use.
- Two GEEK staff assigned JUST to teach tech, help people manage their cell phones and other devices...patient, dedicated, TRULY knowledgeable, educated about myriad systems.
- Access to academic journals.
- Perhaps a larger selection of titles by foreign authors?
- A place for tutoring or group projects would be amazing! We always have used the children's alcove, but it is feeling a bit cramped in that area as of late (we miss the tables!).
- Interlibrary loans.
- I could be tempted to participate in some small group classes or projects if there were held at the library. I have attended talks on different topics of interest in the past and enjoyed that opportunity very much.
- Internet access.
- Accessibility.
- Continued access to a wide range of materials: books, etc. Stay focused on your primary mission; don't get sidetracked from it.
- Not sure.
- Meeting space. Local history and business resources.
- I am partial to the pre-pandemic seminars held in the evenings in the Langley library. The topics were of interest to me and the group small enough that I felt free to ask questions and participate in Q&A. Online is anathema for me and I want only the human interaction, live audience form of learning.
- I need to have accessible public computers to access information but should not be near the windows with a view or don't need to be near the front door. Having a couple of small meeting rooms/study areas for 1 to 3 people would be nice. Having a large meeting room and event space, place downstairs would be great. Having a children's area is also a must because as much as I enjoy the quiet times at the library, I also enjoy seeing young children learn to love exploring the library and reading, a space for them is important. I'm not sure about a teen area, but a small alcove or corner with a couple of tables or chairs set aside for them near materials they are interested in is nice, but this space might also be used by adults when the kids are in school. Last but not least, it would be nice if there were separate shelving areas for fiction and nonfiction materials.
- Lifelong learning is an attitude individuals develop. Libraries can provide up to date resources like LinkedIn learning, language resources that reflect current demands, and in person lectures.
- I like your examples. And add: a place for art classes. A space for music performances incorporating lectures, like the series that was held in Freeland prior to pandemic. A space to learn languages for adults.
- More time to read and learn.
- Computer classes. Private spaces. Group space.

- Classes for computer skills, social media privacy protections, etc. As a senior I am feeling most inadequate around new computer technology and even terms, streaming concepts, etc. How to hookup old tech like analog DVD player to smart streaming tv...stuff like that... Using the library computers, how to sign in, print, etc. Perhaps hands on tour of facilities so we know what's there.
- Increase the number of comfortable chairs.
- A place for classes and cultural programs.
- Books and events.
- Classes to learn computer skills.

### **What do you need to be most productive while working at your library?**

- Small study rooms would be nice
- Don't work at the library myself, so I don't have an opinion on that. I have reserved meeting rooms at other library locations - mostly Freeland - and that's wonderful to be able to do that. But I don't think you have the space for that. Please don't take space away from shelves full of books that I can browse!
- A few small rooms would certainly be nice, where you can sit and work in private. However, for myself, I prefer getting a table with a view.
- Wouldn't do that during this as long as COVID is around
- A place for tutoring and group meetings is nice, like the one in Coupeville's library. I've attended several Audubon talks there. Quiet spaces to read and research. Access to computer online, Wi-Fi, printers, and scanners. It would be awesome if you offered the ability to record podcasts, i.e., a sound booth.
- Copy machines
- Office center would be nice
- Ability to spread out.
- Meeting space
- A place to spread out
- A view to the water while working at the tables. I know it sounds silly, but it really helps my focus.
- I have been pretty satisfied with the access to computers (never bring my own laptop to work there). Time allotments for internet time have been more than adequate. I am not an individual who needs private space or tons of room.
- Does not apply to me
- Quiet space. Tabletop to spread out.
- A small table and chair.
- More privacy.
- Room to spread out while doing research and writing.
- FAX machine, community meeting room
- Business center, someone to notarize.
- Good seating, also see above
- Large workspaces.
- Private place for online meetings would be great.
- Private space for online meetings, yes. I live and work in small spaces and a quiet third option would be amazing. Same thing with slightly larger spaces for small-group collaboration.
- Quiet atmosphere, tables, non-fluorescent lighting, business center with office equipment
- Separate section for children so they can read aloud and be excited about books. But respect the teens and adults who might be trying to read or study. I've seen teens struggle to concentrate when it gets noisy.
- Quietness and space for private browsing. Good computer access to the internet.



- Privacy and quiet.
- Online meeting space.
- A business center and tables for studying. Tables with outlets but with character. The wooden tables are so lovely.
- Don't work at library, but husband does and is always able to get things done. Maybe work desks?
- How about separate tables with lamps - like at the NY Library!
- Desk space, comfy chairs.
- Not really applicable to me.
- Business center. Better seating.
- A room for children that is closed off from rest of library so they can be typical noisy/ expressive kids during in-person reading sessions. A community resources board for people seeking help.
- Quiet and organization.
- I'm retired so I don't work at the library.
- Online access to learning.
- Quiet area.
- Wall space for showing local art.
- PARENTS SHOULD STOP TURNING KIDS LOOSE UNDER THE GUISE OF CREATIVITY. IT'S A LIBRARY, FOR PETE'S SAKE.
- I'll leave this to full-time Islanders.
- I download books.
- Meeting space.
- Quiet space; internet access.
- Private area to read and study.
- It's good.
- Please don't change it.
- A quiet space to read and work, table space, plenty of windows and natural light/brighter lighting fixtures. Enough outlets to charge my devices.
- Silence. More noise than when I was a kid.
- Quiet spaces, but also spaces where my kids can freely explore/enjoy.
- a private space for online meetings - though not at the expense of what the library already offers
- The ability to access a computer.
- Reliable and fast Wi-Fi.
- A private space for meetings.
- Please don't create a children's/youth room or meeting spaces at the expense of reducing the books and printed materials and music and movie DVDs in the physical library. That is what Coupeville library did and the huge children's reading room is almost always empty, while adults who used the computers and read magazines and newspapers lost the access to a range of subscriptions and lost most of the in-library seating to read materials that can't be checked out.
- Diverse seating areas for solitude OR small group work. Libraries always have unexpected nooks and crannies that you can settle in to be productive or just to read and get lost.
- It would be nice to have a conference room that would be available to the public.
- Sense of privacy, good light for deskwork and reading. Quiet, variety of seating options (meaning different types of hard and soft chairs).
- Copy machines.
- Small work rooms that can be scheduled for 2- to 4-hour blocks so book clubs or study groups can work in a soundproof room.
- Don't use it for this kind of purpose
- Designated quiet and not-so-quiet areas. Charging stations or outlets.

- Quiet and a good internet connection.
- I don't use the library to do work, so i just need access to books, movies and newspapers.
- My needs are very simple...Wi-Fi, a table, and a comfortable chair!
- Quietness. No cell talking; I don't like to hear conversation.
- A comfy place to read or study.
- Quiet (no calls, conversations or events), comfortable desk chairs. Maybe a private space for online meetings that you could sign up for would be good.
- Quiet spaces where I'm not in direct sight of the main flow.
- Maybe some private areas.
- A quiet/subdued space, not loud.
- Single desk space for working quietly (I can't be near others with my computer screen open due to company privacy policies); bathroom facilities.
- Please don't change the Langley Library. I like it just the way it is now.
- It would be nice to have a small table next to the copy machine.
- Light; quiet; ability to spread out.
- Good lighting, well trained staff, comfortable chairs, enough tables to spread out large maps and books, warm in winter.
- Silence! Changing the culture of 'old-home-week' gossip & chat, to honoring scholarship as the primary purpose.
- Space to sit and work (chairs and tables, perhaps kiosks). I know that depends on space!
- Easy access to computers and printers.
- The ability to spread out would be most welcome - for children and adults to work together in a space quietly (but whispers not required!).
- Workspace with access to printer/copier and other office supplies.
- Small quiet rooms for individuals to work
- It has everything I need, personally.
- I don't stay to work there.
- Quiet and cozy places to read and study that take in the water view.
- I like silence. Is there a corner that could be closed off to the sound of gentle chatter?
- I would prefer to have a few areas where I could do a video conference or meeting with up to 2 other people where I wouldn't disturb someone who is reading or trying to concentrate on a computer project. Perhaps there can be small open-door rooms or niches made for this. Freeland's library has a long table where people can set up laptops by the bay windows which is nice. Having a row or two of public computers is nice, but perhaps it can be something different like 2 or 3 workstations grouped together in different areas. Having a couple of quiet reading areas for people who want to read the newspaper, a magazine, or a book is a must. Again, a children's area is needed too, this should be as distant as possible from the quiet reading areas so each group can enjoy their space.
- If needing to work at the library, a quiet room or study space would be very useful.
- QUIET!! Some people are so rude, and they aren't told to stop talking loudly.
- A quiet environment.
- All above, as suggested.
- Quiet.
- A quiet space.
- Workspaces.

### **What do you need to relax, play, and socialize at your library?**

- Programs!

- Nothing, really. A quiet place to read is always nice, but I am fortunate to have that at home.
- All of the above
- Easy chair for reading.
- Definitely a comfortable place to quietly read - NEWSPAPERS TOO!
- A comfortable place to read. I don't really need to socialize at the library (even if it tends to happen). That's not what libraries are for, unless after hours...
- Same as above.
- A Cafe! Gaming area? Virtual Reality goggles and programs.
- A comfortable well- lit place to read.
- Place to quietly read with my dog, coffee.
- I don't do any of that, just browse the shelves, pick up books, access local information.
- Comfortable reading spots.
- More books.
- Comfortable spots to read, game areas.
- Comfortable place to quietly read. I need the quietness of the library to concentrate.
- I never socialize (deliberately) there, so I don't need more chess boards, etc. I do appreciate the comfy chairs near the rear of the library, and the chairs and tables near the sunny windows.
- A comfortable place to quietly read.
- Cozy furniture.
- A comfortable place to read quietly (like Coupeville).
- Quiet zone.
- A comfortable quiet space to read.
- More comfortable reading spaces.
- Not sure.
- No games, please! Movies?? Not sure.
- Comfortable seating. Drop-off programs for kids.
- Comfortable places to read are always appreciated.
- Games and socializing can be done at coffee shops and cafes in town. (Unless you want a special space for this apart from the books etc.). Can't the library focus be about books, learning, school help and continuing education/development? I understand the modern city library sees its purpose as a community center. But don't lose the original intent.
- Just a quiet place to read.
- Comfortable nooks for reading with privacy, places to gather and socialize.
- Quiet reading place, movie area.
- A place to browse books.
- Comfortable place to study or read. A good place for kids to be loud and not disturb others.
- Quiet spots for reading.
- More games.
- Quiet and comfort.
- Comfy chairs.
- Comfortable child and adult supervisor (parent) seating together to read.
- Comfortable furniture.
- Relaxed vibe.
- Friendly librarians that help me with my password!! Also knowing that the generator is working when the power goes out- how many times that I've so appreciated being able to plug in and grind my coffee beans!!!
- Quiet.
- Comfortable seating

- I believe the overall library is a sanctum of quiet. Also to offer other rooms, that could be booked on-line, door closed, would help us all.
- Space to sit and read.
- Chess board and other games.
- A comfortable place to quietly read.
- It's fine.
- Comfort and quietness.
- it's perfect the way it is.
- Comfortable seating, but not comfortable enough for me to fall asleep on. Fresh air or good ventilation. Areas that would be easy to have a quiet conversation with someone that wouldn't disturb others. I like an open floor plan concept but maybe some ways to dampen the ability for sound to travel.
- It would be really cool if the library had a second level above the newer addition which was an atrium space with plants, filtered air, and a wall fountain. Patrons could read, spread out, socialize, and meet there. The area under the stairs to the second level could provide an interesting reading space for children. Given the darkness of winter, it would be nice to have lighting that provided a more natural sun experience, so we could go home physically, emotionally, and mentally nourished.
- Zilch.
- Comfortable seating.
- We like the way it is - able to come in and browse with my child with support from staff.
- When it's safe to meet in person in groups, early evening activities for adults, such as presenting cooking/cuisine information, showing maps and slides of a particular city or area of a foreign country, or information about the music and instruments of a particular city or area of a foreign country - such as Andre Feriante with his multiple instruments, or Fred and Sharon Lundahl with their stories of all of the countries Fred served in.
- Area to socialize a place to watch movies and play games and quietly read.
- Quiet space to peruse books and read.
- A private space for reading and learning.
- Access to books. A library should not try to be a game room, a movie theatre etc. It should focus on reading, access to printed materials and books and a sense of discovery of culture, skills (music, crafts cooking, family health), history, literature, world affairs, great individuals domestically and internationally who inspire.
- Quiet place to read, area for not-as-quiet kids or small group activities. A clear community advertising/communication area or board for making connections- business or otherwise.
- Nothing
- Visual and soundscape separation between people who are there to read/study and people who are there to socialize. Accommodating this mix feels challenging - when I'm there to research/study, I don't want to feel surrounded by people socializing/talking/moving around!
- Comfy space.
- Being able to show movies would be great, but that takes away from WICA. Creating spaces for middle schoolers or high schoolers would be hugely valuable. There is nothing for teens to do or places to go on this island. There is no mall, arcade (save the machine shop), pizza joint, roller rink, YMCA, etc. for them where they feel comfortable. I used to spend every Saturday at my local library because they had great youth programming. Families will not move here if we don't start to think about our kid friendly spaces.
- Don't use it for this kind of purpose.

- Please NO!
- Comfortable seating and desk space. Areas to catch up with friends that wouldn't disturb other people.
- A cozy atmosphere.
- A comfortable place to read quietly and drink coffee.
- While I do sometimes socialize at the library, it's not why I go there.
- Movies - old ones which Clyde does not show.
- A comfortable place to quietly read, tables for studying or playing games.
- Movie nights might be nice. Quiet reading areas are more important. Social events involving conversation or other sounds should happen in enclosed spaces.
- Games/meeting areas.
- I don't come to the library to relax, play, or socialize.
- Both a community gathering space and a comfortable place for a handicapped person to quietly read.
- Please don't change the Langley Library. I like it just the way it is now.
- I like the quiet. Everything else belongs in the Community Center.
- Light; quiet; all of your examples.
- Area for movie watching for small groups who want to have a discussion afterward.
- Dedicated areas for such activities while preserving a silence-only area for the scholars among us, and those who may have no safe space at home to study.
- I don't go to the library to socialize unless there is an event. I may use it to relax and catch up on news by reading papers. I don't play at the library.
- Yes, a comfortable reading corner with armchairs and good natural light.
- For us it is the atmosphere — that we can quietly talk and work together without the fear of being 'hushed.' It makes the library welcoming for people of all ages! We have always loved the way that we are greeted at the door by our friendly librarians as well. They have made the library a place that my son loves to spend time in!
- I can't do any of this – crippled.
- Comfy furniture.
- I wouldn't go to the library for any of these reasons.
- This is hard to answer, with Covid still in the air, as it were. But a quiet reading room with comfy chairs would be delightful.
- The library isn't a lounge or a place to play games. Stay focused on your primary purpose. Emphasize printed materials. People can play games or watch movies elsewhere. The library should continue to provide a quiet environment suitable for study, reading, research, etc.
- Maybe a meeting space where you didn't have to be as quiet - say for a class or presentation.
- Meeting room for book clubs, thought groups, etc. with small kitchen for snacks and coffee etc.
- Yep, a comfortable place to quietly read. That would be nice. Comfortable chairs that are soft seating, but designed for those of us who need a good solid chair arm to push ourselves up and out of the chair.
- I prefer quieter spaces where I can meet and chat with a few people or read alone but shouldn't be in the same area. For games and small gatherings of friends a couple of cafe-type tables that are round might be more user-friendly. For reading a few quiet niches and corners with a soft reading light is nice. Watching movies isn't something I want to do at the library, I do occasionally see a few people grouped around a public computer to view a video. I feel a public laptop with headphones might be ideal for one-person movie watching in quiet areas. For a larger public movie event, a large meeting room really is needed.
- I don't feel these are activities well suited for a library setting.
- If people were quiet, it's just fine the way it is.

- A comfortable place to quietly read. An easier to use printing station and machine.
- I am good now.
- Comfortable and quiet spaces.
- A sunny deck overlooking the water view, on which to take a book to read or visit quietly with a friend...
- Comfortable place to read.
- Comfortable chairs to sit and read.
- Meeting room.

### **What could we do to make the library more accessible to all members of our community?**

- The stairs are horrible and feel unsafe. They could be changed. There really isn't a real handicapped spot in front. The library could use a better ramp.
- I will let others who perceive accessibility problems answer this question.
- Better parking, maybe.
- It's plenty accessible.
- I think the folks that need better accessibility would be the right folks to ask.
- End the pandemic! I would love to come down and read at least once a week, but with the pandemic still lingering I tend to stay at home instead. I am looking forward to that changing.
- Teen reading groups to inspire lifelong reading.
- Online access, mobile library, training on using the various tools, software, resources, and assets.
- A ramp entrance that is comfortable for everyone.
- Outdoor covered seating.
- Do you offer tours of the library to small school groups? Books are such an important resource pushed out of the way by computers, cell phones, etc., with their unlimited access to unfiltered data. Nothing like holding a book in your hands. And browsing the shelves and discovering a topic/author you would otherwise not have known about or been interested in.
- Meeting space.
- Highlight changes in height of flooring with bright tape or something. Handrails near such flooring changes.
- I really think it's pretty awesome now.
- If I have ANY complaint about the library at all, it is that I find the front stairs uncomfortably shallow. They remind me of the steps at the Winchester Mystery House, whose owner was incredibly dinky (like 4'10") and so had a tiny stride. I have never felt any other public steps that have had such a shallow rise. You have accommodated people with disabilities with a ramp.... maybe fix those steps.
- Improve entrance accessibility.
- More direct ramp for handicap access.
- ADA compliant spaces in the stacks.
- Does the bus come there?
- Expand the children's section and offer more services and classes. Offer homework help/tutoring for school age children. Recruit retired math teachers to help with secondary math. But be mindful of all the patrons using the library.
- Possibly have more community rooms and educational programs.
- Better entry ramp and more space between shelves.
- Not sure. It seems pretty [accessible]. Good hours, ramp etc.
- Parking is an issue on a busy summer day. But I see no solution for that.
- It's fine now.



- Have a dedicated computer loaded with a language translator for non-English speakers so they can interact with staff or print translations for whatever their needs in the community.
- I think proactive outreach to communities who may not feel like they are welcome in the library. If you were to look at the user data of who comes into the library and who checks out books and compare that to our South Island census demographic data, which groups are not using the library?
- Maybe a more accessible ramp for people that can't walk. I could become one someday!
- Make sure spaces are wide enough for handicapped access.
- I'll leave this to full-time Islanders.
- Make sure it is wheelchair accessible - more room in the stacks would probably be good.
- Make the bookshelves more accessible (with better light), a better way into the building and to navigate through the space.
- Ask those who lack accessibility
- The entrance needs to be larger with a wider ramp and a wider stairwell that isn't so steep. The interior furniture needs to be spacious enough that people won't feel cramped and have to squeeze by others. The library could use some shelves that keep most items at a more reachable height rather than too high or too low. If a reservable space for large groups were to happen, then having the room wired for sound would enable those hard of hearing to more easily understand a speaker/presenter/presentation.
- An outdoor elevator that can take people to any level in the library.
- Honestly, I can count on the BATHROOM to be available when we are walking around town. Toilets are a real need for ALL.
- If we had an elevator, possibly both the current floor and a lower level of the building could be used.
- ADA guidelines accessible bathrooms for both adults and children education about people with different accessibility needs.
- A bigger space but that would destroy its quaint ambiance. Sorry not helpful
- Site map of where materials can be found on your website.
- Don't abandon adult and senior interests and needs (printed books on shelves, magazines, newspapers, a few computer stations for those who are without a computer and internet or want to get away from their home for an hour or 2 to read/work or visiting tourists for children's' non-book activities and meeting spaces.
- Not much- offer a mix of early opening and later closing hours a few days a week as staffing permits.
- More space for mobility impaired with wheelchairs or walkers to move around inside.
- More public events.
- It's lovely as it is.
- More virtual presence
- Keep things as open as possible, I don't want things to feel cramped. Fix the stairs, they can be a tripping hazard. More windows for more light and better views.
- You're already doing it.
- It seems accessible already. Just expand hours, so we can visit later any day!
- Poster outside of building about upcoming events. Use computer to indicate what is happening inside library building. It used to be exhibited.
- Provide resources, host events or meetings of interest to BIPOC, elderly, youth, LGBTQ, physically disabled and economically under-resourced people.
- More parking.
- Ask/listen to users.



- Wheelchair ramp is important for persons who have difficulty with stairs. Handicap-accessible bathrooms.
- Create a drop box on the sidewalk to return books in- making it easier for handicapped people. Make sure front doors and restrooms are ADA approved and working! Have a circle area for a group of children to be read to. Have small comfortable chairs and table for children to look at or read books and/ or work on small puzzles. Be able to copy and print out interesting information found in the library.
- Please don't change the Langley Library. I like it just the way it is now.
- Outreach by people of varied backgrounds or at least people who are trained/adept at reaching out to folks of different backgrounds.
- Have a bus that is a miniature library with copy machine that has a weekly schedule to go to the rural areas and parks for an hour each place.
- Buy/lease the lot to the left of the Second Street entrance (behind the police station) to enlarge the staff room, create an entrance to welcome, accommodate the elderly and disabled, make everyone excited to be there. Emphasizing the maritime nature of the town, the pioneers and indigenous who first lived here.
- I think it is very accessible as is, though as I mentioned, parking can be a challenge.
- Bilingual staff?
- One thing I have appreciated is more consistent hours so that community members can know when the library is open without having to look it up each day and use the library more easily. A bit longer hours would also be welcome for working individuals. Also - the YA books are all shelved together, which is quite a wide range of both abilities and content. I would love to see that area subdivided so that the clearly teen books were separate, making it much easier for grade school children to find appropriate reading material independently.
- I don't know — it seems quite accessible to me.
- Nothing. The library is already very accessible to the Langley community. No need to change. Don't waste time & resources chasing 'accessibility'; you're already there.
- do not know. Seems good to me.
- Outdoor space to "loiter" and read. Indoor "Water view" spots that many don't have access to without having to pay (room or restaurant).
- I wrote this on a sticky note. Have a couple veteran wheelchair users come in and use every service offered to evaluate accessibility. I have no sense of the hearing impaired. I wonder if there is some accommodation that is missing to make their patronage more possible?
- The current front stairs and entrance with the staff door are awkward, especially when people are dropping off loaned materials or delivering items. The accessible ramp with its tight corner is hard to navigate for mobility-challenged customers. I overheard the idea of connecting City Hall with the library and I really like this idea. Currently, the space between these two buildings has fire exits and basement stairs. I imagine an atrium-style public entrance connecting the two buildings that allow for two-story, both basement and main level, access to both buildings. The library's current main entrance could be closed off and incorporated into the main level with the accessible ramp used for staff and deliveries.
- I strongly feel The Langley Library is doing an excellent job maintaining an accessible space for all.
- It's very accessible as it is.
- ADA access (which you have). Program space and equipment.
- Better, easier parking; entrance and egress; accessible to all.
- That probably would be private meeting places and a better ramp/doors for mobility impaired people.

- A ramp on the 1st street side, leading to an entrance with elevator and a meeting room connecting the library to the City Hall. Take advantage of the view and create a community meeting space.

**Is there anything else you'd like to share that will inform the remodel design for the Langley Library?**

- Don't make it too modern looking. Keep the classic look. Keep the windows!
- Good luck on the project!
- Libraries are great!
- I hope you keep the old, cozy feeling in the interior and exterior design. Technology is great, but I am not a fan of super modern environments.
- Bring in a lot of light while also increasing actual library stacks. More art books (oversize shelving)
- I love library branches for their personal Interaction.
- Would love to be able to bring my dog in at least part of building.
- Thanks!
- Please retain its unique historical character. Otherwise, go for it!
- Not that I can think of.
- See remarks concerning the steps above. And please listen to the input of the staff - they are so helpful, and their suggestions and comfort will be important. (No, I do not have any family or friends on staff!)
- Please include an area for the community to exchange magazines and allow the price of those to help the Friends as Freeland does.
- I'm very excited to see the remodel.
- An aquarium? Stained glass panels by local artist? Or indigenous whale designs.
- Borrowing an idea from the Northwest Coastal Tribes, the Library could add a (facade) outline of a native 'Long House' around the inside entrance to the Library or an entrance to a public meeting room, or play stage and etc. The Long House name (across top frame of facade) 'Village by The Sea'. I'm an Alaska Indian, and I could help with a simple design, like having many single hand designs on the length of the log posts (facade) representing the community hands coming together to work together to inform or celebrate. Frank Wolfhead (G'oochshyee native name).
- I hope that the remodel does not take away from how unique it is.
- Please do not change everything. The tables with view are great, keep them.
- Stay weird. It's good.
- Y'all need a better bike rack.
- Expand the views of the water. Have more info on local environmental issues. Explain the importance of protecting the fragile bluff and near shoreline. Have info posters on importance of leashing your dog on the beach, picking up litter, conserving water and planting trees. Teaching people WHY these practices protect our environment might encourage them to follow good practices. Design the spaces to separate noisy areas from the quiet areas.
- No.
- I hope that it will fit the look and feel of Langley and keep or accentuate the lovely view. An outdoor patio area would be really cool too.
- Important to NOT lose access to services during any remodel!
- Keep it functional and yet attractive to younger people in terms of art on the walls. And don't get "glitzy." Keep it calm.
- Please maintain the scale as much as you can. I also think the front entrance could be more visible, perhaps reinstate the use of (what I think is) the original front door.
- I would be please[d] to sit in on some focus groups.
- No.

- Easy access to librarians. They are [always] helpful.
- An outdoor sitting area with a roof, possibly looking out over the sea. This to me would be an ideal place to relax, read, and get inspired. Most libraries are inward facing, we have the opportunity to do the opposite ... outward facing and gazing.
- I trust your judgment.
- An outdoor soapbox would be cool. In the summertime, people could use the box for storytelling, poetry reading, telling the news, etc. It would be a touristy kind of thing, and give our local writers, musicians, and performers of all ages a chance to show off and connect with visitors.
- No.
- Love the library & use it. Not sure why a full-scale remodel is needed or wanted.
- Carpet, adhesives, paint, and fixtures that DO NOT have off-gassing odors.
- I actually really like the library now, however, very important the librarians in Langley should be the designers, as they know best what is needed. Please do not get rid of any of the artwork!
- Thank you.
- Please keep the walk-up window! I love it so much.
- The Langley Climate Crisis Action Committee is eager to see this remodel demonstrate how we can future-proof our community spaces. We would like to help fundraise for solar and efficiency upgrades.
- Community room is needed in Langley Library. Since we only have church rooms to rely on and Brookhaven personal homes too.
- I enjoy the library the way it currently is and would love to not see it replaced with something too unusual.
- I hope the building's footprint and profile will not change much and I really hope that it will serve as a para transit and transit node and not an excuse to bring more cars into downtown Langley.
- Please keep the beautiful views of the water to take advantage of the unique location of this library. An outside bench would be nice both as an extension of the library and to support walkability within the community (elderly persons may need to rest when walking around town). Also try to preserve a garden space for displaying Georgia Gerber's bunny sculptures (children love these).
- I greatly appreciate the excellent 1-on-1 customer service of our librarians! As an older person, I experience this customer service as an important part of a satisfying and successful library experience!
- Please don't change the Langley Library. I like it just the way it is now.
- More flow, less stuff, but still warm and welcoming and cozy.
- Increase the square footage by attaching the wall next to the City Hall to the City Hall building. In a commercial zone, I believe this is allowed. All the current items in the back of the building can be stored in part of the new space as well. Also, flatten the rounded section of the building in the front, making more space, but be sure to have windows looking over the water. Thank you for this survey
- Less self-aggrandizing emphasis on the artists/performers and more on the history of those who first lived, settled the area. Informing the public about the history of the place, working w/the historical society archives to post photos, anecdotes on-line with a rotating exhibit area, maybe enlarged photos as wallpaper in one area.
- I wish you luck. We are blessed in Langley with a fine library and outstandingly friendly and helpful staff. I sincerely appreciate our library.
- A movie screening room would be wonderful. Hopefully the building's character can be preserved.
- No.
- I hope there can be garden space included in the design.

- Survey questions about ethnicity or gender suggest you are influenced by the current pop culture obsession with things that have nothing to do with your primary mission. Don't waste your time and resources on such distractions.
- Modernizing ok but keeping feeling of our seaside town.
- Less municipal, more cabin! :)
- I sort of smirk and want to say, "Go gently into the night." I am pleased that it seems you are doing just that.
- If there is a need to relocate the library and materials during the remodel, consider the Community Center or the old US Bank as alternatives.
- As a parent of children recently graduated from high school, the kids on the south end need access to tech that they do not have in school or at home. Many libraries around the country have offered 3D printing as a new service. I believe this endeavor, in partnership with Friends of the Library, could be a real transfer of knowledge between the generational gaps we have here. Older citizens and younger ones could come together to learn and share skills and experiences through the act of making.
- Please don't do any major remodeling to the library. It's perfect for me and my wife just the way it is. We can walk or drive a very short distance to get there, like all people in Langley. A long remodel project will make it very difficult and time consuming for us and others, especially the many seniors here, to have to drive or catch the bus to Clinton or Freeland or any other alternative site. Why can't you just leave a good thing alone?? Unlike the Post Office, it's the best public service institution in the town, PLEASE leave it as it is.
- Please keep it in scale with the surrounding area. Incorporate historic elements. Select interior lighting that is good for us, that is not all florescent lighting. State of the art air filtration system. Have the ability to open window if needed for fresh air, especially in program room. Comfortable chair for program areas. Thank you for asking.
- Energy operating efficiency; Environmentally responsible building materials and practices. Possibly as a temporary shelter during electrical outages & times of extreme cold or heat.
- Good lighting, both natural and artificial; two-story with elevator.
- No thank you.
- No.

## Post-Presentation Feedback

- Feedback is overwhelmingly positive, looking forward to remodel
- Happy about designs, think they look great
- Questions about closure, concerns about lack of library access, happy to hear about temporary space
- Concerns about amount of collection in lower level, would like more books upstairs

### *Likes:*

- Meeting room
- Light
- Outdoor space
- Quiet reading/browsing space on lower level
- Before I moved to Langley, I had no idea that rabbits were experts at invading spaces where they're not wanted. In thinking about the new deck proposed for the

- remodel, please consider using a wire mesh that extends 6" down into the ground and 12" out from the support structure for the deck. The Langley rabbits are experts at burrowing, and a sheltered deck could be very inviting as a nesting site.
- The greenery shown between the building and the new deck looks nice in the drawings but is unlikely to survive. The reflected heat from the building and the decking will tend to fry whatever is planted there. Perhaps consult a horticulturist (I have no degree, just 50 years of experience).
  - Please keep as many existing trees and shrubs as is possible. Perhaps work with Main Street Association to relocate shrubs elsewhere in Langley if the plans require them to be removed.
  - Spoke with a group of three library patrons during the poster session.
    - They liked the outdoor area but thought that the sign and wall could be softened up.
      - Perhaps with a rounded edge instead of 90\* angles.
      - Something that matches the curve of the sidewalk or yard area.
    - Concerns with ADA accessibility and the deck — they would like the architects to take care when designing the intersection of the ramp and the steps leading off of the deck.
  - Spoke with another person after the event.
    - They requested more desktop computers for those that aren't comfortable with laptops or don't have their own.
    - They expressed concerns about the security of the children's room in the current location.
      - They suggested a breezeway from the front door in the children's area to the restroom area, to create a separate enclosed children's room.
  - A person after the event shared their wish for after-hour access for community events.
  - A person shared two points with me:
    - They remembered the view fondly as a child using the library, and looked forward to seeing kids enjoy the outdoor space for programs in the future.
    - They expressed profound appreciation for the covered bike rack.
  - Should add an umbrella/covering to the deck
  - Some surprise about pushback against deck/outdoor space, think it is a good space for this use
  - Prefer deck/raised option to surface level option for outdoor space, to keep space connected to library
  - Concerns about tree removal, strong feelings about keeping both trees in outdoor space
  - Some pushback against idea of outdoor space, think we should keep this space as is
  - Children's area looks great - I love that you can shut the door for noise, and barrier (toddlers often took off to the other parts of the library during storytime).
  - I think the screen is unnecessary and best left out. Kids are so saturated in screens, at school and earlier and earlier. Hopefully they are at the library for books. Screens often drag attention away from everything else, especially for young kids. Maybe a presenter wants to use one occasionally, but not reason for a permanent feature in the kid room.
  - I'm so glad the patio is an option! Great option for pulling away a kid having a hard time during story time.
  - If you really want the patio to be used by families, it needs a barrier. A simple railing and gate is fine, just enough to signal to the kiddos where they need to be.
  - Fun!

- I prefer patio option 4. The railing will hopefully set boundaries to keep children more contained and away from the road. Also, I prefer the investment in hardscaped patio "furniture" vs a chair that will cost money to replace down the road.
- The children's room shows books really high up on a shelf- I don't actually see a lot of room for books. I imagine they will be accessible nearby though? Browsing is so encouraging to my little reader!
- It seems like this was in the concept, but I would hope all the furniture/surfaces in the children's area are able to be fully sanitized (like vinyl vs fabric cushions).
- This isn't an issue for me personally but having a door directly to the outdoors from the children's room is a little concerning. The space seems to be encouraging children to move around and use the whole space. A little one could easily be out the door in seconds. Hopefully a heavy self-closing door could mitigate this.
- Overall, I think it looks beautiful. I will miss the charm of our sweet old building, but I am happy for the folks who work there to have better conditions.
- Also, as a silly side note- did you notice all the women in this concept have their legs crossed? Even the woman in a wheelchair?! Like why include a person in a wheelchair for diversity but then have them do something that likely isn't possible? *Shaking my head.*
- This is exciting! I love their plan to utilize the outdoor space. Also...Um, I don't see how they will have room for books in this design. Is that just me? Where are the stacks?? I definitely don't want a screen in the children's area because that will usurp, well, my kids' attention completely. No screen please, for the love of God. Also, I don't think there is enough space, but it would be soooo cool to have a specific young adult/older grade school space at the library. Not just toddler through YA space. But it's small, that's a lot to ask. If they must have a tech space for the kids, I would like it away from the kids' stacks space. One image made it look like it would be in the same location.
- Purpose of a Library, Proposed outside space, Skylight
- The outdoor space using the former entrance would be used little throughout the majority of the year. Our often-poor weather would keep people off. It is a very small space so only a very few people would use it. As opposed to a quiet place to read it would be conversation pit. A raised deck would invite rodents underneath. Passage through the designated 'children's area' is a poor idea/plan. The sketches failed to show the power pole in front and the removal of heritage trees was not addressed. Finally, the option of not changing the garden was not included.
- The plans show an industrialized, corporate feel. I would like to see more warmth. I understand the need for easy-clean surfaces in libraries, but too much industrialized feeling furniture or shelving or straight lines, ruins the feel of comfort for me. I LOVE the mission style tables and furniture and would hate to see it disappear altogether. I think Langley should keep the cozy bungalow feel, it is a good vibe. Keep it unique. Purchase long-lasting, leather, mission style chairs, tables, and couches. Include a few floor reading lamps and wool Persian carpets in the meeting room (carpet can be moved and used for classy speaker platform).
- If the door to the outdoor patio remains in the children's area, I strongly prefer that the patio not be accessible from the street level. I prefer that the patio be visually and actually part of the library, not the streetscape. 2. Please, please do something more interesting with the interior palette and furniture choices. As it is currently presented it looks like a hospital or low-level corporate office.
- I attended the presentation and was very impressed with the amount of work that has gone into this project. With all the available space in Langley and South Whidbey and the proximity to the city hall, I am wondering if there needs to be more available space for public meetings. This is such a small building for so many activities, perhaps that one could be elsewhere.



- I like patio options 3 best and 5 as second choice, they are the friendliest and wheelchair accessible.
- With the lower-level study room, the smaller study room would be better without the full glass wall. Some people will need privacy for meetings and such. Patio 3 is the best option, friendly and assessable. And as a person who is afraid of heights, I can tell you that the glass elevator is scary and would be better if not see through.
- Since the community meeting on Tuesday, I have had a chance to reflect further on the plans for remodel that were presented. I have concerns about the plans for the outdoor deck that would be accessible from the street and from children's area of the library. The design team may have already considered that kids might take advantage of the door to the outside to go AWOL and that pedestrians might enter the library through this same door. Either way, unless there is someone on duty in the children's area full time, this seems to be a rather serious security risk. I also think it is predictable that people will use the outdoor area after that library is closed and perhaps, stay overnight. I think the library would need to develop a humane policy about how to deal with unhoused people who would stay overnight. In addition, weather may preclude use of this space unless there is a reliable source of heat and protection from rain in the cool and cold and wet months. It is also the case that the view from the deck to the water and mountains will be hampered by existing trees for the warm months of the year. Given all of this, and especially in the interest of security, I think we would be better off to expand the existing garden around the outside of the library and give up on the plan for an outside deck.
- I'm excited, I love the use of natural light and as someone who is immunocompromised, I'm really loving the addition of an outdoor reading space.
- I support the general concepts of the remodeling plans such as capitalizing on the view and natural lighting, creating an expandable public meeting room and enclosed children's section, and outdoor patio. After a closer look, here are my suggestions: I don't think it is a good idea to have to go through the children's room to go outside to the patio and the kids don't need the best views; perhaps switch the children's room with the meeting room location. Also, the seating on the patio looks at the building instead of the view; how about putting seating by the building, looking out towards the view. I like having wide walls for additional seating, but don't like the cement extension for the sign. I prefer the patio same height as the library, as extension of the building, but if ground level makes more sense, don't separate from landscaping with fence, only bench wall. Meeting room where children's area is now makes more sense for convenience to front door and bathrooms. Mostly I don't like door to patio through children's enclosed space.
- This is a wonderful opportunity to build upon the foundation the library has in this community. I know a lot of people have strong opinions on tradition and "keeping things how they are" and I applaud those individuals for their steadfastness. However, being against change is actively working against being a relevant and productive member of modern society. I, for one, am looking forward to doing my thesis work on the new deck, even in the colder months, as I can be connected to the Wi-Fi while getting fresh air. As negative as it sounds, and I apologize if this is a library-based choice (although I suspect not), the current draught garden is a bit of a downer, and the non-functional stairs are really just taking up space that can be used more efficiently. I thought that the deck would be taking the place of the beloved otter statue and I truly do not understand any sort of backlash against the space seeing where it will actually be built. I grew up in a town in Oregon much like Langley and I'm sensing there is a similar mindset amongst some of the wealthier individuals who wish to have things a certain way and struggle to see past their own viewpoints. I would encourage those individuals to look both inwardly and also into the community to see what libraries strive for in terms of equitable and accessible



knowledge. I applaud Sno-Isle for thinking outside the box for this project and hearing the community voices as a whole, not just the loudest voices in the room.

- I absolutely love the plans. I am especially interested in seeing the new meeting room and the ideas for enhancing the children's space. The outdoor deck is a great idea! I look forward to sitting there and enjoying the view.
- I have reviewed the remodel project with a librarian at the Langley library and I am impressed! Specifically, the proposal for the meeting room inclusion seems very functional and adaptable. The outdoor raised deck with the preservation of the tree looks very useful, visually appealing, and will allow use of a unique space that currently — while the plantings are lovely — is not very accessible. I really like the incorporation of the lower floor and adding light with a 'daylight basement' concept. The lift makes it accessible to all and the incorporation of skylight light from the upper floor is lovely. Keeping the children's room upstairs and making it more sound-proofed is a great compromise. These are the next generation of great readers! The entire enterprise seems so well conceived, thoughtful, and respectful of the original structure. Thank you!
- I think the focus on keeping the current historical character of library look with similar facade. Not a cement or contemporary face, this should be like it is. And the less public focus and more important airflow in basement area. ...basement more focus on offices + small meeting areas there in area below.
- Frankly, I'm appalled at the community's reaction to the library plans. Some people just do not understand that they do not have the right to bully councils and librarians to make the library look like their living room! Shocking behavior. The new model looks modern and sleek which is different than I thought but I'm not going to complain because I'm no architect! I trust the librarians won't let us down and clearly fight for what the community actually wants. Not just the bullies! In the words of the late Queen (RIP), Keep calm and carry on!!
- Has anyone told the architects that there is very little space where they suggest putting an outside deck and that it is a very public area and that this is the Pacific Northwest with weather, for much of the year isn't conducive to enjoying sitting outside? I like a lot of the interior spaces, especially using the basement area.
- I missed the Aug 30th meeting but had wanted to attend. I can't tell but is a second floor added? I know there was a lot of discussion about not removing the trees to add the deck/ patio. I love trees and have been on island since the 1960's so love this lifestyle and our island. I think the trees should be removed. If replanted in someone's yard who wants them that would be great. I also want to add that there needs to be more outlets and room for patrons especially with power outages. I don't know why the staff area has to be so much bigger and with so many desks. I think the space should be smaller as the staff should be on the floor or accessible not behind a desk. Even the manager who does need a desk doesn't need to be at their desk all day long. A library is a service organization and the nicer the offices the less likely interacting with patrons.
- Please have another in person meeting. I couldn't make the last meeting. I would have said yes to the deck and remove the trees and I love trees. But it just makes sense. I hope there is more room for users of the library and less administrative. We want to see more of the staff not less. More seating and more charging stations. Thanks!
- I love the plan. In every regard it makes our Community library even more usable and patron-friendly than it already is!
- Good idea on conference space and outside first pic name of building. Loved how spacious looking new library space.

- The sneak peek is so exciting! I love the expansion to the basement, and the patio options are so wonderful. I like the action in the children's area and the calm of the other areas.
- I do not currently live in Langley, but I come from generations of a pioneer family and hundreds of years from a Native American (sduhubs, or Snohomish Tribe). I hope you can incorporate some of that history, including using our traditional name for "orca" as "blackfish". Also, the history of Marie Burley, who taught many community children how to play piano right there in that library. It would be wonderful to keep an old piano as a testament to her legacy.
- Feedback about the deck, the children's room, the meeting room and the overall aesthetic
- The deck in front doesn't fit the historic character of the building, ruins the native plant garden created and tended by the community, will not be usable much of the year, and because it cuts off the view of the bottom few feet of the building, appears to truncate the small bungalow scale of the building. Also, the deck is in actuality much smaller than it appears in the drawing presented, so not nearly as usable as it looks. 2. The children's room needs more shelf space that can be reached by kids. Also, it opens onto a deck flanked by the two busiest roads in Langley - not safe for children to be left even for a moment in the children's room...also others can come in and out of the children's room. This makes no sense to me. 3. The library closes at 6 p.m. most nights, so the meeting room must have outside access during the hours the library is closed. Otherwise, it won't be used very much. Wouldn't it make more sense to have a smaller, more accessible meeting room, and more materials on the library floor? This is, after all a small community, meetings are usually small, and being a community library, people like to hang out and browse. 4. The interior and exterior of the remodel certainly doesn't enhance or preserve the historic character of the building. The new front door and windows are great - but not the deck, the bike rack, or the sleek white interior with less space for materials than the existing library already has.
- Thank you for sharing these design concepts. I am really happy with the ideas shown here and the design aesthetics. I am particularly pleased with the addition of more overall "space" including a lower level. For the exterior patio, I prefer an option that allows for more seating (i.e. benches) vs a limited number of designated chairs. However, given the large demographic of persons over age 55, benches may be less comfortable than chairs. As a remote worker, I would like to see a reservation system for the individual study spaces with enforced time limits to ensure equitable access for everyone. I also appreciate greater separation of the children's area (I used to worry about my own children's noise levels at the library). Additionally, thank you for incorporating meeting space, as this almost nonexistent in Langley proper.

# Feedback from 3D Sneak Peek Event

Option 1



ramp on this side down to sidewalk grade?

Heavier text  
is better, in this location  
vs closer to waterfront side of street  
But lots of locals are  
attached to the current sign

#5

The elevated deck feels safer to protect children from street traffic

Option 1 = favorite  
with historical elements in the material.

Options 1+2 ie the raised floor level that connects to floor level of bldg is preferred by 9 of us

b/case it makes the outdoor space part of the library vs part of the space outside the bldg ie the streetscape.

Why isn't it covered?  
B/c for 6 months it's unpleasant w/could be to rain



Mtg room is needed  
but BOOKS s/b  
Primary

relegated to the basement  
seems unpopular in our group  
plus it sure does look like  
holding is at a high and therefore  
fewer books - we all want  
more books on site

No mention in presentation  
about BOOKS

If books mostly down-  
stairs, then children  
& parents separated.

• Giving nicest space  
to mtg. rooms which  
ARE NOT in use as often  
as function of a library,  
i.e. books. Better lighting  
& views on MAIN FLOOR

Safety of kids' & passage  
into/out of patio through kids room

Would there be  
staffing at the  
childrens room  
door that goes  
outside?

- Will there be  
an ADA access to  
the raised outdoor  
space.

• Could there be any  
type of covering  
for the outdoor  
space. - or umbrellas  
(?)

Safeguards  
for children  
going outside  
w/o supervision

Soften  
outward-facing  
sign

Structurally  
need to tie  
patio and  
building  
together (opt 1 + 2)

ground level  
options lose  
too much  
square footage  
of the patio

Pat McVay

signage?

chainsaw signs  
found around island



- (Design #1)
- The Elevated Patio<sup>1</sup> is the best solution - It's rendered in a modern planar aesthetic - consider more historically complimentary materials that blend with the library.
  - The skylight is nice! Yes!
  - Question: having children's area next to outdoor patio. Has some security concerns - kids wandering off, etc...  
Would it be possible to reverse your diagram and locate meeting area in children's area... Closer to entry, better views, etc... And it could spill outside for larger events. Also better night access.
  - Miss the books - it looks like way less. Enjoy browsing in the library.
  - I would also seek a more artistic historic material pallet at the interior.

Could the lower area be used for Children's area and the current designated Children's be an adult area?

♡ Love the outdoor twinkle lights. ♡

Outdoor area  
ADA Accessible  
would be important



Railings need to be easy to clean - lots of street dust

#3 = coolest in summer  
- But cobblestones in 3 will be much hotter than the wooden options

Need

Deer : Rabbit proof

Plants!

Drought-tolerant

#4 - like raised deck, but I like the "picket fence" look of #4

Decking of #2 will be cooler in summer than cobble stones in #3

Bench seating easiest to maintain

↑ 1+2

Drip watering system especially next to building  
Note - area next to building hard to maintain

All designs ↑

Cobblestone will collect weeds

Keep the trees!

• The plan should incorporate a softer, organic cobblestone/seating/planted area - option 3 or 5

Option 1 ~~2~~  
- protection visual for access to children's section -  
- no homeless comfort  
- less debris from tourists

← 3

3

Flip meeting  
room +  
Children's room

Consider elevator  
connecting to  
second story of  
city Hall

Outdoor  
space  
needs a  
covering  
(and heat lamps)  
For ~~all~~  
all seasonal  
use

Separator  
deck  
from  
foot traffic

#3 - street level,  
- maintain as much  
garden as possible.  
- accessible to street for  
disabled  
- doesn't offer access to  
outdoor, to small children  
who may escape from the  
Children's section  
- outdoor patio almost usable 10 mos of year



A lot of work goes into the gardens so I note no outdoor design patio that interferes with all those hours of work. I think the money could be used in much better ways without removing the landscape and trees.

There are many options for additional seating within the city to create more outdoor seating that don't destroy the established landscape and native trees. The view is seen to be covered with trees because of recent landslides. No 'elevated' patio will change this. Work with the city and local non-profits to find outdoor seating

I don't like any of these options because I don't think the outdoor space is necessary or a good use of money or time at all. The gardens and trees are a much better fit for Langley and each outdoor patio plan has numerous problems. It rains so much here that the outdoor seating would hardly be used and taking out healthy, established plants to put concrete slabs in seems ridiculous.

Where is the power pole in the design plans? And the native vine maples?

Keep the trees please



I would be in favor of minimizing the outdoor space, keep as much of the gardens as possible - benches here & there -

Street level could be accessed from ramp or street

prefer #3

- Keep as much vegetation as possible
- Don't cut down any trees!!
- no stairs to street level (accessibility)
- Stairs from building to deck OK.
- less signage - more plants!



We like the gardens  
not the cement.  
Keep the established  
gardens. The gardens  
have been worked on  
hard for years and  
lots of volunteer hours.  
Please there are ways  
to work in outdoor  
spaces without destroying  
the community's hard  
work.

We choose none of the  
presented options. We would  
like to maintain the established  
gardens and mature (20+ yrs)  
native trees. We don't think  
connecting the outdoor area  
and children areas are dangerous  
and a safety issue. The gardens  
are maintained year round  
and the patio would only  
be used for a few months  
of the year. Raising the patio  
would only create an opportunity  
for rodents and bunnies.  
The sign looks more big city  
than historic seaside town.

I like the idea of using the door  
in the children's area, but not  
upsetting the current garden area.  
The weather isn't good enough to  
allocate funds for outdoor area  
changes.

Outdoor option is a maintenance nightmare (leaves, slippery surfaces)

Unclear if I can take books out to the outdoor area without first borrowing them.

Unclear if I can enter library from here.

Is this considered an entrance/exit? In which case, it's confusing.

How often can you actually be outdoors in Langley?

Your books will be wet, unless you have an umbrella/roof

The sitting wall is a nice idea but only options 3 are not too imposing.

I don't like concrete walls with block letters. Langley is more clean and art.

I like the raised platform w/ connection to the library for programming. One or two are both fine. Any way for it not to have stairs?

WE FIND THE  
PATIO CONCEPT  
TO BE A NEGATIVE  
ADDITION -

SADDY WAINWRIGHT  
SARAH JONES  
INGE BEETS  
RICH POTTERHAM

How would the outdoor seating/  
Children's area be monitored?

Having public access to and  
a door to the Kids Area  
without constant monitoring  
seems problematic. People  
could easily come off the  
street w/out walking past  
staff and have access to the  
Children's room. Safety  
needs to be considered.

An outdoor/indoor elevator  
could eliminate the need  
for a ramp

gender  
neutral  
bathrooms  
please!



Which elements of the five outdoor space options:

Is the most flexible for outdoor programs? Why?

- compatible w/ children's

Is the most accessible and welcoming? Why?

- buddy level vs. street level  
- access limited to via children's room

Fits the character of Langley and connects to green space the most? Why?

- like green space,

Acts as an effective gateway into downtown Langley? Why?

What else would you like to tell us about the five outdoor space options?

- Maximize outdoor space to program?  
- maintain gardens!  
- need outdoor space?  
-

★ Prefer greener options (4/5)

Which elements of the five outdoor space options:

Is the most flexible for outdoor programs? Why?

options 1 & 2  
away from street  
safer for children

better for dog safety  
& bunny separation

Is the most accessible and welcoming? Why?

options 1 & 2  
ADA accessible from inside

Fits the character of Langley and connects to green space the most? Why?

add planters  
\* matches Callahan's seating

Not picket fence

more natural materials

~~this~~ options 1 & 2, people want to come & sit; more incorporated into the library space

Acts as an effective gateway into downtown Langley? Why?

options 1 & 2, clear distinction  
we love eclectic looks, matches Langley

What else would you like to tell us about the five outdoor space options?

We love the elevated

modify to look ~~more~~ less contemporary

maybe a less cold font

\* carved signage found all around Langley

• Sports Complex

• Castle Park, etc.

The raised patio would only create problems and destroy the gardens that the community has worked so hard to install and maintain. Langley is a garden town. It has been featured in many outlets and newspapers. Keep the gardens and no cement walls. Trees are important.

Keep the garden area and use the money on the basement and skylight area. It's a waste of money to do an outdoor patio.

The outdoor patio area seems completely unnecessary especially if it comes at the cost of taking out the gardens and native trees. How do you justify removing 30+ year old trees? I would prefer vegetation over sitting on a cement wall any day.

①

rounded "corners"  
or rounded front?

② like signac in #1, 2 better

③ Different privacy screens?

**Which elements of the five outdoor space options:**

Is the most flexible for outdoor programs? Why?

Elevated options (1,2) - makes it more connected to children's area. Elevation also makes it safer for kids.

Is the most accessible and welcoming? Why?

Would the elevated option be connected to a ramp?  
Raised area makes nice connection to the library  
Partial covering would be nice (weather)

Fits the character of Langley and connects to green space the most? Why?

Can always incorporate native/local vegetation  
Like openness of 4 but raised of 1+2

Acts as an effective gateway into downtown Langley? Why?

Just library being here

What else would you like to tell us about the five outdoor space options?

Consider the weather

Great idea! Any idea is an improvement.

Can you make it sort of like a stage for small performances?

Lots of support for raised idea (1 or 2)



Bike Rack  
seems out of  
place.  
Consider locating  
on CITY Hall  
property.

~~Is there a way for~~  
the meeting  
Room to be used  
after hours without  
opening to the Library?  
While accessing the  
toilet rooms?

Railing design  
has no character,  
it could be  
anywhere...  
~~Even~~ like a suburban  
mall.

Meetings like this  
are too large for  
any of the rooms.

The outside  
deck is cool,  
but its often  
chilly outside -  
will it be used?

By who?

→ it is outside of  
the children's section -  
is it an extension of  
that room/function?  
Is it an entry to the  
Library.

There is confusion w/  
two entries.

The arched roof cover is  
the signature of the bldg.  
Do not remove it.

Children's section needs vibrant color - Langley Park is part of character of town. Library needs to reflect this -

Need to discuss more than outdoor space -  
Your design feels out of character with what Langley is about - design is sterile, antiseptic, generic - not cozy, warm, a sense of comfort w/ being together to read, research, connect.

Outdoor space = Not space that is safe for children -  
We don't think outdoor area is needed -

Can't use it more than 3 mo, a year - weather dictates

No cement bullhead, a patio at ground level might be ok, but no door to outside -

Bike rack doesn't need a ~~rack~~ cover -

We feel a Mayor's taskforce needs to be created to work with architects as community representatives -

Meeting room: No access from outside to meeting room outside library hours.  
We need this -

Children's space: ~~Door~~ to outside is not appropriate.

Flip meeting space to children's area w/ outside door for after hours meetings.

Destroying Renee Neff's memorial garden isn't a good idea.